

**Information Governance Department**

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Ref: FOI2014/2387  
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Response Due: 22<sup>nd</sup> December 2014

18 December 2014

Dear ,

## **INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000**

We are now pleased to respond to your request for information under the Freedom of Information Act.

You asked:

*1 - How many patients have had to wait more than a) 12 hours and b) 24 hours in A&E before being discharged/moved to another department in the financial year 2013/14 ?*

a) During the financial year 2013/14, 212 patients waited in A&E for more than 12 hours.

b) During the financial year 2013/14 0 patients waited in A&E for more than 24 hours.

*2 - a) What is the longest time a patient had to wait in A&E before being discharged/moved to another department in the financial year 2013/14 ?*

The longest time a patient had to wait in A&E was 18 hours and 21 minutes.

*b) Please explain why the patient had to wait this long (eg excessive demand, very high attendance, staff shortages)*

This was due to demand and capacity within the hospital.

*3 - In that 2013/14 financial year have you had to place patients in non-clinical areas within the A&E department such as office space/x-ray rooms/cupboards? If yes please state how many times and the location of the non-clinical area.*

No, there were no occurrences of using non-clinical areas to host patients.

*4 - How many consultant posts do you have in the A&E unit?*

There are 10 consultant posts in A&E

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5 - How many of these are currently vacant?

At the present time there are 2 vacant positions; one is currently being covered by a Locum

I hope you find this information useful, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 256335. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



**Andrew Foster**  
Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, WrightingtonHospital, Hall Lane, AppleyBridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

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