

Information Governance Department

Wrightington Hospital
Hall Lane
Appley Bridge
Lancashire
WN6 9EP

Tel: 01257 256335
Email: foi@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI2014/2395
Date Received: 27th November 2014
Response Due: 29th December 2014

24th December 2014

Dear ,

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the Freedom of Information Act.

You asked:

I would be obliged if you would provide me with answers to the questions below in relation to patients' attendance, admissions or readmission to hospital due to non compliance or medication regime within the last 12 months.

How many patients across the trust's sites as follows:

Royal Albert Edward Infirmary (excluding A&E & Wigan Eye Unit)

A&E

Wigan Eye Unit

Leigh Infirmary

Leigh Walk in Centre

Wrightington Hospital

Thomas Linacre

Referred by GP

Chairman: Robert Armstrong
Chief Executive: Andrew Foster CBE

Please provide a breakdown of how many patients from at each of the above,

1. How many patients were discharged under medication

Please see the attached sheet

2. how many returned to hospital due to non-compliance with medication regime,

Please see the attached sheet

3. how many of those were re-admitted?

Please see the attached sheet

4. How many of those non compliant were discharged without admission

Please see the attached sheet

5. How many of those non compliant were re-admitted following discharge.

Please see the attached sheet

6. Please provide a breakdown of reasons for non compliance?

The Trust does not hold this information

7. Please provide a breakdown of the conditions of the patients?

Please see the attached sheet

8. Please provide a breakdown of the gender, ethnicity and age for each group

Please see the attached sheet

9. How many patients were intentionally non compliant?

The Trust does not hold this information

10. How many patients were provided with discharge information in a format other than clear print? and what were they? (do not include other languages)

No information about discharge was translated into other formats or other languages during the last financial year.

I hope you find this information useful, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 256335. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Andrew Foster
Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, WrightingtonHospital, Hall Lane, AppleyBridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF