

Information Governance Department

Wrightington Hospital
Hall Lane
Appley Bridge
Lancashire
WN6 9EP

Tel: 01257 256335
Email: foi@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI2014/2313
Date Received: 3rd October 2014
Response Due: 31st October 2014

13th October 2014

Dear ,

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the Freedom of Information Act.

You asked:

Under the Freedom of Information Act 2000 I request the following information:

A list of serious incidents reported by ambulance crews during a call-out for the following periods:

- 1) 2009/2010
- 2) 2010/2011
- 3) 2011/2012
- 4) 2012/2013
- 5) 2013/2014 to date

Could the list include what the incident was, the location and date?

Any such incidents would not be reported to this Trust. For the information you require I suggest you contact the North West Ambulance Service. Please see below for a link to their Freedom of Information request form.

<http://www.nwas.nhs.uk/talking-to-us/freedom-of-information/information-request-form/>

I hope you find this information useful, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 256335. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Silas Nicholls
Deputy Chief Executive Officer and Director of Strategy

Chairman: Les Higgins
Chief Executive: Andrew Foster CBE

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF