

**Information Governance Department**

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Ref: FOI2014/2315  
Date Received: 3<sup>rd</sup> October 2014  
Response Due: 31<sup>st</sup> October 2014

20<sup>th</sup> October 2014

Dear ,

## INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the Freedom of Information Act.

You asked:

- 1) How many patients are referred to physiotherapy for musculoskeletal (MSK) conditions each year in your area?**

Please see attached

- 2) What is the average waiting time to access MSK physiotherapy in your area?**

5 weeks

- 3) Please confirm/deny that patients can access MSK physiotherapy through each of the following pathways:**

- By referring themselves directly to the physiotherapy service**

No

- By seeing a GP and being given the details to book a physiotherapy appointment themselves**

No

- By seeing a GP who arranges the referral to the physiotherapy service.**

Yes

- Other**

Yes

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**3) If you answered 'other' to the question above, please provide details of how patients access MSK physiotherapy in your area.**

By referrals from WWL Consultants and other hospitals

**5) Please confirm/deny that patients can access physiotherapy for their existing long-term condition through each of the following pathways:**

**- By referring themselves directly to the physiotherapy service**

Yes if they are still under one of our Consultants e.g. Rheumatology

**- By seeing a GP and being given the details to book a physiotherapy appointment themselves**

Yes

**- By seeing a GP who arranges the referral to the physiotherapy service.**

Yes

**- Other**

Yes

**6) If you answered 'other' to the question above, please provide details of how patients access physiotherapy for their existing long-term condition in your area.**

A referral by a WWL Consultant

I hope you find this information useful, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 256335. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



**Andrew Foster**  
Chief Executive

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# Wrightington, Wigan and Leigh

NHS Foundation Trust

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, WrightingtonHospital, Hall Lane, AppleyBridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

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*your hospitals, your health, our priority* ST03\_Mar12

