

Information Governance Department

Wrightington Hospital
Hall Lane
Appley Bridge
Lancashire
WN6 9EP

Tel: 01257 256335
Email: foi@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI2014/2326
Date Received: 13th October 2014
Response Due: 10th November 2014
Extension Granted 17th November 2014

19th November 2014

Dear ,

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the Freedom of Information Act.

You asked:

Please supply the following information:

In the period 01/01/2010 – 31/12/2010, did the Trust enter into any agreement with:

a service user; or

(b) any individual who had submitted a complaint or concern about the Trust or a clinician working within the Trust, any part of which the agreement required that the individual was not to disclose a piece of information? If so, please state how many such agreements were reached.

2. *In the period 01/01/2011 – 31/12/2011, did the Trust enter into any agreement with:*

a service user; or

(b) any individual who had submitted a complaint or concern about the Trust or a clinician working within the Trust, any part of which the agreement required that the individual was not to disclose a piece of information? If so, please state how many such agreements were reached.

3. *In the period 01/01/2012 – 31/12/2012, did the Trust enter into any agreement with:*

a service user; or

any individual who had submitted a complaint or concern about the Trust or a clinician working within the Trust, any part of which the agreement required that the individual was not to disclose a piece of information? If so, please state how many such agreements were reached.

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4. In the period 01/01/2013 – 31/12/2013, did the Trust enter into any agreement with:

(a) a service user; or

any individual who had submitted a complaint or concern about the Trust or a clinician working within the Trust, any part of which the agreement required that the individual was not to disclose a piece of information? If so, please state how many such agreements were reached.

5. In the period 01/01/2014 – 30/9/2014, did the Trust enter into any agreement with:

a service user; or

(b) any individual who had submitted a complaint or concern about the Trust or a clinician working within the Trust, any part of which the agreement required that the individual was not to disclose a piece of information? If so, please state how many such agreements were reached.

The Trust has not entered into any such agreements.

I trust that this information answers your original request, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 256335. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Silas Nicholls
Deputy Chief Executive and Director of Strategy

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, WrightingtonHospital, Hall Lane, AppleyBridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the

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Wrightington, Wigan and Leigh

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complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

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