

**Information Governance Department**

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Response Due: 18<sup>th</sup> November 2014

19<sup>th</sup> November 2014

Dear ,

**INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000**

We are now pleased to respond to your request for information under the Freedom of Information Act.

You asked:

**Digital First**

- 1) (a) Has the Trust identified the ten digital initiatives – identified in the report ‘Digital First’ – that apply to them?

<i>Minor ailments online assessment</i>	No
<i>Appointment booking online</i>	Yes
<i>Primary Care pre-assessment</i>	No
<i>Appointment reminders</i>	Yes
<i>Mobile working in community nursing</i>	No
<i>Pre-operative screening online</i>	Yes
<i>Post-surgical remote follow up</i>	Yes
<i>Remote follow up in Secondary Care</i>	Yes
<i>Remote delivery of testy results</i>	No
<i>Secondary Care clinic letters</i>	Yes

- (b) Has the Trust identified any other local initiatives aimed at reducing inappropriate face to face contact? – If so please list

1. *Integrated Neighbourhood Teams*
2. *Risk Stratification*
3. *Virtual Follow ups (Pilot in Orthopaedics)*
4. *Virtual Discharge*
5. *Telephone Consultations*

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(c) Has the Trust started to work with local commissioners to establish targets at reducing unnecessary face-to-face contact for 2014/15 and beyond? – If so please list

Yes – Follow up reductions are one of the Trusts targets

(d) Has the Trust developed with local commissioners any local CQUIN goals that relate to the digital first initiative?

No - The Trust does have CQUIN targets around our implementation of our new Health Information System which will cover some elements of the digital initiatives however we have nothing specifically around the list.

If so – could you estimate how much this CQUIN payment might be worth in the following years?

This question is not applicable.

**Intra-operative fluid management (IOFM)**

(a) How many procedures have been carried out at the Trust using intra-operative fluid management technologies in the following time periods?

- i. 2012/13 \_\_\_\_\_ See Below \_\_\_\_\_
- ii. Since April 2013 \_\_\_\_\_ See below \_\_\_\_\_

We do not keep a record of the number of cases where fluid management technologies have been used.

(b) What proportion of procedures identified in appendix 3 of the NTAC guidance have been carried out at the Trust using intra-operative fluid management technologies in the following time periods?

- i. 2012/13 \_\_\_\_\_ See below \_\_\_\_\_
- ii. Since April 2013 \_\_\_\_\_ See below \_\_\_\_\_

We do not keep a record of the number of cases where fluid management technologies have been used.

(c) Please estimate the proportion of procedures that will be carried out at the Trust using intra-operative fluid management technologies in the following years?

- i. 2013/14 \_\_\_\_\_ See below \_\_\_\_\_
- ii. 2014/15 \_\_\_\_\_ See below \_\_\_\_\_
- iii. 2015/16 \_\_\_\_\_ See below \_\_\_\_\_

We leave the decision about using any fluid management technologies to the individual clinicians.

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(d) (f) NICE (MTG3) recommends use of the ODM IOFM technology in major and high risk surgery and in high risk patients undergoing lesser risk surgery. NICE estimates this applies to 10% of all surgical procedures. Please estimate in what proportion of these 10% of patients ODM will be used in:

- i. 2013/14 \_\_\_\_\_ See below \_\_\_\_\_
- ii 2014/15 \_\_\_\_\_ See below \_\_\_\_\_
- iii 2015/16 \_\_\_\_\_ See below \_\_\_\_\_

NICE recommended the consideration of ODM (specifically Cardio-Q technology) and then qualified it with the statement that the guidance does not override decisions made appropriate to the circumstances of the individual patient, and on that basis we cannot estimate the number that may be used.

(e) Has the Trust agreed specific to intra-operative fluid management (IOFM) technologies within an SDIP action that it will take during 2014/15 to complete full implementation relevant to its services?

No

(f) Has the Trust demonstrated to commissioners that trajectories for the intra-operative fluid management (IOFM) technologies are in place and consistent with National Technologies Adoption Centre (NTAC) guidance and implemented by March 2015?

No

### 3 Million Lives

2) (a) Has your Trust agreed new models of technology provision using the Whole System Demonstrator programme for the uptake of telehealth and/or telecare?

No

(b) Has this been done in the field of

- Diabetes Care
- Chronic Obstructive Pulmonary Disease
- Coronary Heart Disease
- Other – please give details

This question is not applicable.

(c) Has the Trust developed with local commissioners any local CQUIN goals that relate to telehealth and telecare?

No – other than that we have a CQUIN relating to the development and installation of our new Health Information System which will assist with the delivery of these services

If so – could you estimate how much this CQUIN payment might be worth in the following years?

2014/15 \_\_\_\_\_ N/A \_\_\_\_\_  
2015/16 \_\_\_\_\_ N/A \_\_\_\_\_

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## **Child in a chair in a Day**

3) (a) Has the Trust developed with local commissioners any local CQUIN goals that relate to the child in a chair in a day programme?

No – this is not applicable to us

If so – could you estimate how much the CQUIN payment might be worth in the following years?

2014/15 \_\_\_\_\_ N/A \_\_\_\_\_  
2015/16 \_\_\_\_\_ N/A \_\_\_\_\_

## **Carers for People with Dementia**

4) (a) Has the Trust put in place a strategy to ensure that for every person who is admitted to hospital where there is a diagnosis of dementia, their carer is sign-posted to relevant advice and receives relevant information to support them?

Yes

If so please give details

1. Audit of carers viewed notes
2. Carers Passport
3. Sign Posting
4. Carers Workstream Group (Part of Dementia Strategy Group)
5. Carers Survey

(b) What procedures are in place to follow up with carers to ensure that the advice and information was helpful?

Questionnaires and Carers Workstream Group which has Carer representatives

(c) Has the Trust developed with local commissioners any local CQUIN goals that relate to carers for people with dementia?

No (only the national CQUIN)

If so – could you estimate how much this CQUIN payment might be worth in the following years?

2014/15 \_\_\_\_\_ N/A \_\_\_\_\_  
2015/16 \_\_\_\_\_ N/A \_\_\_\_\_

## **International and Commercial Activity**

(a) Has the Trust put in place a strategy to exploit the value of commercial intellectual property developed at the Trust?

Yes

(b) Has this been done independently by the Trust or in collaboration with an Academic Health Science Network?

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The policy was developed prior to the AHSN existence, WWL has commenced discussions in a number of areas with AHSN and look to develop these further where appropriate and beneficial.

(c) Has the Trust developed with local commissioners any local CQUIN goals that relate to international and commercial activity?

No

I trust that this information answers your original request, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 256335. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



**Andrew Foster**  
Chief Executive

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If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF