

Ref: FOI2015/2961  
Date Received: 4 December 2015  
Response Due: 6 January 2016

6 January 2016

Dear ,

## INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the Freedom of Information Act.

You asked:

*I am researching temporary staffing processes within the NHS.*

*Please provide the following information:*

*1) Do you have a master vendor (MV) arrangement in place for the supply of medical locums? If so please state the name of the provider used (Medacs, Holt, A&E Agency etc.)*

No we do not have a Master Vendor arrangement in place.

*2) Please state the utilisation rate that has been achieved through the master vendor in the last 12 months. This is the total value of locum spend supplied by the master vendor itself in the last 12 months as a percentage of total locum spend in the same period.*

N/A

*3) Does the trust use a direct engagement model to engage locum staff? If so please state the name of the company used (Liaison PwC, 247 Time, Brookson, HB Retinue, Medacs etc.)?*

Yes, Brookson.

*4) Do you run a weekly payroll for medical bank?*

N/A; we don't run a medical bank

*5) Does the trust use rostering software (Allocate, Smart etc.)? If*

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Chief Executive: Andrew Foster CBE

so please state the name of the company used, and the total amount that the trust has spent on rostering in 2014/15.

Allocate HealthRoster - £50615 on software maintenance & training in year

Please provide all subsequent information split by the following staffing categories. Please include all spend outside of the specified categories as "other".

- Nursing & HCA's
- Medical & Dental
- AHP's
- Other

6) Please state the trusts expenditure on agency staff in 2014/15 split by the above staff categories.

- Nursing & HCA's	2,318,697
- Medical & Dental	4,217,992
- AHP's	697,407
- Other	1,505,609
	<hr/>
	<b>8,739,705</b>

7) Please state the total spent on internal bank staff in 2014/15, split by the above staff categories. This is the total paid to workers completing shifts via the trust bank, excluding any costs to 3rd parties. Please do not include any spend on outsourced bank staff.

8) Please state the total number of staff signed up to the trust's internal bank, split by the above categories.

9) Of the above figure, please state the total number of staff signed up to the bank who also work as substantive staff at the trust. I.e. Staff that hold substantive contracts but have also completed shifts via the internal bank.

7) – 10) the Trust does not operate an internal bank

10) Does the trust outsource the supply of any bank staff to third parties such as NHS Professionals, Bank Partners, etc.? If so please specify the name of the company used and the staffing categories supplied by the 3rd party.

NHS Professionals - Nurses & Care Support Workers

11) Does the trust use any third party tech solutions to manage internal bank staff (de Poel, HB Retinue, Liaison, Holt, 247 Time etc.)? If so please specify the name of the company used and the staffing categories managed through the tech solution.

We do not operate an internal staff bank

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12) Do you use any suppliers or systems to manage the release of vacancies to agencies and bank workers? If so please state the name of the company used and the staffing categories managed. If you use different suppliers/systems for different staffing categories, please specify.

We do not use any suppliers or systems

I hope you find this information useful, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



**Andrew Foster**

**Chief Executive**

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, WrightingtonHospital, Hall Lane, AppleyBridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

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