

Ref: FOI2015/2976
Date Received: 18th December 2015
Response Due: 20th January 2016

12th January 2016

Dear ,

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the Freedom of Information Act.

You asked:

Can I please make a request under the Freedom of Information Act and I would like to request the following information with regards to the organisation's Local Area Network (LAN) environment.

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- *Support and Maintenance- e.g. switches, router, software etc*
- *Managed*
- *Installation*
- *Cabling*

1. *Existing Supplier: Who is the current supplier for each contract?*

1. *Computacenter*
2. *Virgin Media*
3. *In-house*
4. *Data Pathways*

2. *Annual Average Spend for Supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.*

£20k

£134k

£0k

£20k

Chairman: Robert Armstrong
Chief Executive: Andrew Foster CBE

3. *Number of Users: Please can you provide me with the number of users each contract covers. Approximate number of users will also be acceptable.*

All suppliers – 5500

4. *Number of Sites: The number of sites where equipment is supported by these contract.*

7 Sites

5. *Contract Type: For each contract is the contract Managed, Maintenance, Installation, Software*

- 1. Maintenance*
- 2. Managed*
- 3. In-house*
- 4. Installation*

5. *Hardware Brand: What is the hardware brand of the LAN equipment?*

Cisco

6. *Contract Description: Please provide me with a brief description of the overall contract.*

- 1. Core Switch maintenance*
- 2. Managed inter-site network links*
- 3. N/A*
- 4. Cabling installation*

7. *Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include for each contract.*

- 1. 1 year – tendered annually*
- 2. 5 year contract – in final year – will re-tender on government framework next year*
- 3. N/A*
- 4. Ad. Hoc when required*

8. *Contract Expiry Date: When does the contract expire for each contract?*

- 1. 01-09-2016*
- 2. 01-08-2016*
- 3. N/A*
- 4. Ad-Hoc*

9. *Contract Review Date: When will the organisation is planning to review the contract?*

All contracts reviewed 3 months prior to renewal

10. *Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?*

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John Hunt, IT Service Delivery Manager, 01942 822812, john.hunt@wwl.nhs.uk

If the LAN maintenance is included in-house or managed please include the following information:

1. *Hardware Brand: What is the hardware brand of the LAN equipment?*

Cisco

2. *Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.*

5500

3. *Number of Sites: Estimated/Actual number of sites the LAN covers.*

7 sites in total

4. *Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?*

John Hunt, IT Service Delivery Manager, 01942 822812, john.hunt@wwl.nhs.uk

I hope you find this information useful, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Andrew Foster

Chief Executive

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Wrightington, Wigan and Leigh

NHS Foundation Trust

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

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