

Ref: FOI2015/2979
Date Received: 23th December 2015
Response Due: 25 January 2016

11th January 2016

Dear ,

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the Freedom of Information Act.

You asked:

1. What evidence-based tool(s) do you use to measure or manage safe nurse/ midwife staffing levels?

2. What indicators do you use to assess safe nurse / midwife staffing levels in your Trust?

Please complete the tables below, adding in the most recent results from your last two Board meetings for those indicators reported at Board level. Please collate any results derived from multiple hospital or acute sites.

2a) Staffing specific indicators

Indicators	Figures/results from Board meeting 1	Figures/results from Board meeting 2 (most recent mtg)	N/a indicator not used by Trust	N/a indicator not discussed at last two Trust Board mtgs
overall average percentage of planned day and night for nursing and care staff in hospital(s) which are filled				
staff WTE % turnover				

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staff WTE vacancies				
staff % sickness levels				
nursing hours per patient day (NHPPD)				
Other, please specify:				

2b) Care quality indicators

Indicators	Figures/results from Board meeting 1	Figures/results from Board meeting 2 (most recent mtg)	N/a indicator not used by Trust
Summary hospital-level mortality index (SHMI)			
Hospital standard mortality ratio (HSMR)			
Bed occupancy rates			
Readmission rates Readmission rates with related condition Readmission rates with unrelated condition.			
No. of healthcare associated infections (HCAs) reported			
No. of hospital acquired pressure ulcers reported Grade 4 Grade 3 Grade 2 Grade 1			
Total No. of falls reported			

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No. of those falls reported which resulted in harm			
Other quality clinical outcomes reported, please specify:			

3) Staffing levels

Please answer the following questions?

a) How many day time shifts on general acute wards operate with an average of more than 8 patients per RN each month since July 2014?	
b) What is the trust adult acute daytime average RN: patient ratio achieved (not scheduled) for Monday to Friday and for Saturday and Sunday?	
c) Can you provide the average NHPDD on acute wards for June 2015	
d) What is outcome data used /presented at board level?	

Refusal Notice. The information that you have requested is exempt under Section 21 of the Freedom of Information Act because this information is easily accessible by some other means. Please use the link below to obtain details of our Safe Staffing Management

http://www.wwl.nhs.uk/about_us/safe_staffing.aspx

I hope you find this information useful, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Chairman: Robert Armstrong

Chief Executive: Andrew Foster CBE

Natalie Baxter

Information Governance Manager

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, WrightingtonHospital, Hall Lane, AppleyBridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

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