

Ref: FOI2015/2975
Date Received: 29th December 2015
Response Due: 27th January 2016

12th January 2016

Dear ,

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the Freedom of Information Act.

You asked:

can you please tell me the approximate time a patient with a painful hip, would have to wait to see a consultant at wrightington, from receipt of GP referral letter, and would it make a difference if the patient had records I.e. previous history of surgeries at the hospital, and had already forwarded an xray ?

The average wait time is currently around 7 weeks to first outpatient appointment from date of referral. It will not make a difference if diagnostics have been received, as the wait is for the outpatient slot to become available

I hope you find this information useful, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Andrew Foster

Chief Executive

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NHS Foundation Trust

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, WrightingtonHospital, Hall Lane, AppleyBridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

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