

Information Governance Department

Wrightington Hospital
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Ref: FOI2015/2720
Date Received: 7th July 2016
Response Due: 4th August 2015

10th August 2015

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the Freedom of Information Act.

You asked:

1. *Does your organisation currently use piece of equipment known as a GSM Gateway to route outbound calls to mobile numbers?*

No

2. *If the response to Q1 is yes, who is the current supplier and is it a fully managed service?*

Not Applicable

3. *On average how many minutes per month are used to call mobile numbers, regardless of whether a GSM Gateway service is used or not?*

1317 hours

4. *If a GSM Gateway service is used what is the current contract end date?*

Not Applicable

5. *If a GSM Gateway service is used for voice calls is it also used to route outbound SMS (text) messages, if so how many per month?*

Not applicable

6. *Whether a GSM Gateway service is used or not, could you provide the best contact name to discuss with?*

Bob Davey, Telecomms Manager. Bob.davey@wwl.nhs.uk

Chairman: Robert Armstrong
Chief Executive: Andrew Foster CBE

I hope you find this information useful, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 256335. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Rob Forster
Acting Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, WrightingtonHospital, Hall Lane, AppleyBridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF