

Information Governance Department

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Ref: FOI2015/2723
Date Received: 8th July 2015
Response Due: 5th Aug 2015

6th August 2015

Dear ,

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the Freedom of Information Act.

You asked:

(i) what was the average waiting time during 2014 for patients referred to specialist pain services for their initial appointment? If it is not possible to provide a response for '2014' please provide a response for the most recent appropriate time period which is available.

(ii) what is the longest time a patient has waited for their first appointment with specialist pain services during 2014? Again, if it is not possible to provide this information for '2014' please provide a response for the most recent appropriate time period which is available.

(iii) what is the shortest time a patient has waited for their first appointment with specialist pain services during 2014? Again, if it is not possible to provide this information for '2014' please provide a response for the most recent appropriate time period which is available.

(iv) how many patients referred to specialist pain services breached the 18-week referral-to-treatment target during 2014/15 (read: April 2014 to March 2015 inclusive)? If it is not possible to provide this information for the designated time period, please provide the most recent figure which is available.

(v) how many patients are currently on the waiting list for a specialist pain service appointment?

(vi) how many patients were on the waiting list for a specialist pain service appointment at the same point last year (ie July 2014). If not possible to provide this information specific to July 2014, please provide another comparable figure which is available and clarify the date this figure refers to.

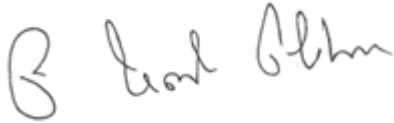
Please see the attached spreadsheet for the information you require.

I hope you find this information useful, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 256335. If we do not hear from you within

Chairman: Robert Armstrong
Chief Executive: Andrew Foster CBE

28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Dr Umesh Prabhu
Medical Director and Acting Deputy Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, WrightingtonHospital, Hall Lane, AppleyBridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF