

Ref: FOI2017/3763
Date Received: 8th February 2017
Response Due: 8th March 2017

7th March 2017

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the FOI Act.

You asked:

i. For 2016 the total number of physical attacks/assaults that took place in the trust on:

a) staff (both clinical and administrative)

b) patients

c) visitors

ii. Where known any details of the assault (redacted where necessary to protect confidentiality).

Questions i and Question ii - sections a, b and c:

- Details provided are for all reported violence and aggression incidents involving physical violence from 1 January to 31 December 2016.
- There were 130 such incidents reported.
- The "Who Does the Incident Affect?" identifies who was subject to the physical violence.
- In relation to the 'details of the assault', the information provided is as per the reporting 'category' used within the Trust Datix incident reporting system to describe who was the instigator of the act of violence and/or aggression
- The information provided relating to 'details of the assault' is as per the reporting 'sub-category' used within the Trust Datix incident reporting system to describe the type of assault or abuse using the subcategory of 'physical violence'

	V&A by Patients (as a result of medical condition)	V&A by Patients (NOT as a result of medical condition)	V&A by Relative, Visitor, Member of the Public	Total
Who Does the Incident Affect? Patients (In-patients, Out-patients, Day Case patients)	35	10	0	45
Physical Violence	35	10	0	45

Chairman: Robert Armstrong
Chief Executive: Andrew Foster CBE

Who Does the Incident Affect? Visitors / Contractors / Members of the Public	1	0	1	2
Physical Violence	1	0	1	2
Who Does the Incident Affect? Staff (including Trust Employees, Volunteers, Students, Agency/Locum)	70	12	1	83
Physical Violence	70	12	1	83
Totals	106	22	2	130

iii. **The number of times that the police were called following the instances above.**

Question iii:

The Table below details the number of times the Police were called in relation to the 130 reported physical violence incidents.

The exact numbers - 112 times in relation to 130 reported incidents - are found in the columns "Yes" and "No".

The remaining 18 incidents reported do not identify if the Police were or were not called.

The information provided also identifies how many times the Police were called according to 'Who the incident affected'

	No	Yes	Total
Patients (In-patients, Out-patients, Day Case patients)	34	6	40
Physical Violence			
Visitors / Contractors / Members of the Public	0	2	2
Physical Violence			
Staff (including Trust Employees, Volunteers, Students, Agency/Locum)	55	15	70
Physical Violence			
Totals:	89	23	112

iv. **How much money does the trust spend on security staff (or sub-contractors)?**

Question iv:

- The Trust's security services are sub -contracted.
- Current contract spend by the Trust is circa. £650,000 per year

v. **Does the trust use on-body cameras in the hospital in any form?**

Question v:

- The Trust does not currently use any kind of on body cameras.
- The Trust is currently exploring the logistics, practicality, information governance and legal issues relating to the use of body cameras.



I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Rob Forster
Deputy Chief Executive/Director of Finance & Informatics

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, WrightingtonHospital, Hall Lane, AppleyBridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF