

Ref: FOI2017/3768
Date Received: 14th February 2017
Response Due: 14th March 2017

7th March 2017

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the FOI Act.

You asked:

*How many operations were cancelled at the last minute (72 hours) by WWL in 2016, 2015, 2014, 2013 and 2012? Please provide figures for urgent and non-urgent operations.
How many of these were cancelled for non-clinical reasons?
Why were operations cancelled?*

Refusal Notice. The information that you have requested is exempt under Section 21 of the Freedom of Information Act because this information is easily accessible by some other means. Please use the link below to obtain details of cancelled operations.

<https://www.england.nhs.uk/statistics/statistical-work-areas/cancelled-elective-operations/cancelled-ops-data/>

<https://www.england.nhs.uk/statistics/statistical-work-areas/cancelled-elective-operations/>

The cancelled Operations data include last minute cancellations by the hospital for non clinical reasons in the quarter. Last minute means on the day the patient was due to arrive, after the patient has arrived in hospital or on the day of the operation or surgery.

Reasons for cancellation can include:-	
ADMINISTRATIVE ERROR	
ADVERSE WEATHER CONDITIONS	
ANAESTHETIST UNAVAILABLE	
BED SHORTAGE	
CONSULTANT / SURGEON UNAVAILABLE	
EMERGENCY / URGENT CASE TOOK PRIORITY	
EQUIPMENT UNAVAILABLE / FAILURE	
HOSPITAL CANCELLATION BY CONSULTANT	
INDUSTRIAL ACTION	
MANAGEMENT INSTRUCTIONS	
MEDICAL STAFF SHORTAGE	
MISSING CASENOTES	

Chairman: Robert Armstrong
Chief Executive: Andrew Foster CBE

NO CRITICAL CARE / ICU BEDS
NO OPERATING TIME LEFT / THEATRE NUMBERS EXCEEDED
NURSING SHORTAGE
OPERATION NOT NEEDED / NECESSARY
PATIENT ALREADY INPATIENT
PATIENT CANCELLED - PERSONAL REASONS
PATIENT NOT SUITABLE (Hosp Canc)
PATIENT UNFIT (HOSPITAL CANCELLATION)
PT GOING BACK TO OUTPATIENTS
THEATRE STAFF UNAVAILABLE
TREATMENT / PROCEDURE ABANDONED

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Rob Forster
Deputy Chief Executive/Director of Finance & Informatics

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, WrightingtonHospital, Hall Lane, AppleyBridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

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