

Ref: FOI2016/3484
Date Received: 20th September 2016
Response Due: 18th October 2016

20th October 2016

Dear

INFORMATION REQUEST UNDER THE ENVIRONMENTAL INFORMATION REGULATIONS ACT 2000

We are now pleased to respond to your request for information under the EIR Act.

You asked:

1. *Do you currently utilise a Direct Engagement (DE) model? – YES / NO*

2. *If Yes, who currently provides the service;*

- a. **Brookson**
- b. *Liaison/ PWC (StafFlow)*
- c. *Liaison (TEMPre)*
- d. *24/7 Time*
- e. *Other (please specify here).....*

3. *What proportion (in percentage) of your agency workers for the following staff groups are directly engaged:*

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- a. **Medical Locums/Doctors** (e.g. Acute, Emergency, General Surgery, Paediatrics, Gynaecology, Neurosurgery, Dermatology, Cardiology) Approximately 90%
 - b. **Allied Health Professionals/Health Science Staff** (e.g. Biomedical Science, Clinical Physiology (Cardiology), Dietician, Occupational Therapy, Pharmacy, Physiotherapy, Radiography, Talking Therapy, Speech & Language Therapy, Psychology, Anatomical Pathology) 0%
4. What percentage are you charged for the management of these services? **6%**
 5. When was the DE contract awarded? **N/A, currently in proof of concept**
 6. What is the contract duration? **N/A, proof of concept currently under review**
 7. What was the motivation with engaging with these services? **To develop a co-ordinated approach to managing our agency doctors; using IT workflows to streamline the process; to collect more in-depth management information to improve decision making; and to ensure that appropriate tax was paid.**

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Rob Forster
Deputy Chief Executive/Director of Finance & Informatics

Chairman: Robert Armstrong
Chief Executive: Andrew Foster CBE

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF