

Ref: FOI2016/3490
Date Received: 21st September 2016
Response Due: 19th October 2016

17th October 2016

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the FOI Act.

You asked:

1. **Provide a description of your current PBX? Please select from the below:**

- *Rolling Annual*
- **Fixed contract exceeding 1 year**
- *Fixed contract less than 1 year*

2. **Who is the incumbent supplier for your PBX?**

- **BT**

3. **When did your PBX contract start? (Provide month and year)**

- **Dec. 2009**

4. **When does your PBX contract end? (Provide month and year)**

- **October 2016**

5. **What is the value of your PBX contract?**

- **£96,000.00**

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6. *How many extensions does your PBX have?*

- **3,500**

7. *Do you have a Siemens ISDX?*

- Yes
- **No**

8. *Do you have NHS Mail?*

- **Yes**
- No

9. *Do you have NHS Mail 2?*

- Yes
- **No**

10. *What kind of Microsoft Licensing Agreement do you have? Please select from the below:*

- **Enterprise Agreement (EA)**
- Enterprise Agreement Subscription (EAS)
- Microsoft Purchasing Agreement (MPSA)
- **Select**
- Other (provide details)

11. *What is your Microsoft Licensing renewal date? (Provide month and year)*

- **July 2018**

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Andrew Foster
Chief Executive

Chairman: Robert Armstrong
Chief Executive: Andrew Foster CBE

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, WrightingtonHospital, Hall Lane, AppleyBridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF