

Ref: FOI2016/3491
Date Received: 21st September 2016
Response Due: 19th October 2016

17th October 2016

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the FOI Act.

You asked:

I attended a duty of candour event on 7 July 2016 where your Trust Solicitors Nichola Halpin spoke of the ways in which your Trust managing the duty of candour and is incorporating the culture of candour within your organisation.

I was hoping to contact Nichola to ask for a copy of your Trust's duty of candour policy including the flowchart for the wards as guidance as we are currently in the process of reviewing ours.

Please see attached:

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Andrew Foster
Chief Executive

Chairman: Robert Armstrong
Chief Executive: Andrew Foster CBE

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, WrightingtonHospital, Hall Lane, AppleyBridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF