

Ref: FOI2016/3506
Date Received: 30th September 2016
Response Due: 28th October 2016

1st November 2016

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the FOI Act.

You asked:

The following freedom of information act request is about delayed discharges from hospital.

In two of the questions we ask for information collected on 28th September, 2016. This date has been chosen because it is the most recent data collection day for NHS England.

When giving reasons for the delay in discharging a patient, please chose one of the ten categories used by NHS England – awaiting completion of assessment, awaiting public funding, awaiting further non-acute NHS care, awaiting residential home placement or availability, awaiting care package in own home, awaiting community equipment and adaptations, patient or family choice, disputes or housing.

If you record it differently please supply information using the official categories for your nation.

- 1) *Please state the five longest delays (in days) which patients who were ready for discharge, have had before they were able to leave the hospital during the period 1st April 2014 to 31st September 2016.*

For each of these delayed discharges, please state:

- i) The age of the person concerned.*
- ii) The original reason for admission to hospital.*
- iii) The reason for the delayed discharge.*
- iv) The date on which the patient was ready for discharge.*
- v) The date on which they were in fact discharged.*

Unfortunately we do not record this information in a way that enables us to answer your request.

- 2) *Please state how many patients, who were ready for discharge, had to wait 28 days or more to leave the hospital.*

Please break these figures down by the cause of the delay.

Please provide this information for the following financial years:

- i) 2014/15*
- ii) 2015/16*

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iii) 2016/17 to date

Unfortunately we do not record this information in a way that enables us to answer your request.

3) On the day of the 28th September 2016, please state:

- i) The five longest waits in days that patients ready for discharge had had as of this date.
- ii) For each of these waits, please state the age of the person concerned and the reason for their admission.
- iii) For each of these waits, please state the reason for the delay.

i) The 5 longest waits in days that patients ready for discharge had had of this date.

Patient 1: 36 days
 Patient 2: 15 days
 Patient 3: 7 days
 Patient 4: 7 days
 Patient 5: 6 days

ii) for each of these waits, please state the age of the person concerned and the reason for their admission

Patient 1:
 Age: 74.
 Reason for admission: Fractured right ankle
 Patient 2;
 Age: 92
 Reason for Admission: Unknown
 Patient 3:
 Age: 82
 Reason for admission: Unknown
 Patient 4:
 Age: 68
 Reason for admission: Unknown
 Patient 5:
 Age: 80
 Reason for admission: Unknown

iii) For each of these waits, please state the reason for delay

Patient 1:
 Reason for delay: Await family finding nursing home placement- patient choice
 Patient 2;
 Reason for delay: Await OOA Social worker assessment (West Lancashire)
 Patient 3:
 Reason for delay: Safeguarding issues. Social services ensuring safe discharge
 Patient 4:
 Reason for delay: Nursing home assessment and availability at home of choice
 Patient 5:
 Reason for delay: Social delay in assessment

4) Please state how much your trust spent on delayed discharges in each of the following financial years.

- i) 2011/12
- ii) 2012/13
- iii) 2013/14
- iv) 2014/15
- v) 2015/16
- vi) 2016/17 to date.
- vii)

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Wrightington, Wigan and Leigh NHS Foundation Trust do not currently calculate the costs associated with patients who are present due to a Delayed Transfer of Care, whether they be awaiting residential home, nursing home or package of care. The Trust also does not calculate the costs associated with any patient whose transfer is delayed as a result of family or patient choice.

- 5)
- i) *On the 28th September 2016, how many of your acute beds were occupied by people who were ready for discharge?*
24 were discharged by their consultant but these were not Delayed transfers of care
 - ii) *What proportion of your overall number of acute beds were being used by people who were ready for discharge?*
This information is not recorded.
 - iii) *Have you had to open extra transitional, reablement or similar beds to meet the additional demand caused by delayed discharges?*
No
 - iv) *If yes, please state how many beds and the cost of providing these.*
N/A

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Andrew Foster
Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, WrightingtonHospital, Hall Lane, AppleyBridge, Wigan, WN6 9EP

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If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

1. *Medically optimised is when the patient is discharged clinically by the consultant*
2. *Delayed transfer of care (DTOC) is where the patient is :*
 - *Medically optimised*
 - *MDT agreed*
 - *Safe to discharge*