



**Wrightington,
Wigan and Leigh**
NHS Foundation Trust

Information Governance

Wrightington Hospital
Hall Lane
Appley Bridge
Lancashire
WN6 9EP

Tel: 01257 488271
Email: FOI@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI2017/4126

Date Received: 9th August 2017
Response Due: 7th September 2017

24th August 2017

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the FOI Act.

Under the Freedom of Information Act, I would like the following information for the Wigan, Wrightington and Leigh NHS Foundation Trust in the past five years:-

1. *How many deaf patients have had outpatient appointments?*
2. *How many deaf patients have been admitted as in-patients?*
3. *How many procedures have been performed on deaf patients?*
4. *How many consent forms have been secured from deaf patients?*
5. *How many of each of the above have been mediated by a BSL/English interpreter?*

We are unable to provide data for any of the questions raised, as we currently do not routinely record a patient's disability.

We are however, working towards meeting the Accessible Information Standard, so patients' needs will be recorded in the future.

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Andrew Foster', written in a cursive style.

Andrew Foster
Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF