

Information Governance

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Email: FOI@wwl.nhs.uk
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Ref: FOI2017/4151

Date Received: 18th August 2017
Response Due: 18th September 2017

8th September 2017

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the FOI Act.

You asked:

1. (a) Please state the total number of Overseas Patients Not Eligible for Free UK Healthcare who were treated by your Trust but who did not pay their care bill in full and the bill was written off in the 2016/17 financial year? (b) What is the total cost of these unpaid bills? (c) What was the cost of the biggest single care bill, what department was the care primarily delivered in and what was the nationality of the patient?

1.(a) 6 patients in total 1.(b) Total cost £26303.52 1.(c) Biggest single care bill £11729.96, Department – Breast-Surgery, Nationality Nigerian

2. (a) In relation to 2016/17 how many Overseas Patients Not Eligible for Free UK Healthcare were treated in the maternity department of your Trust who did not pay their care bill in full? (b) Please state what the value of this care was? (c) What was the cost of the biggest single maternity care bill, and what was the nationality of the patient?

2.(a) 3 patients treated in Maternity with unpaid bills 2.(b) Value of unpaid Maternity care bills £6411 2.(c) Value of single biggest Maternity bill £5712 - Nationality Indonesia

3. In relation to the last three financial years please state how many (a) Nigerian, (b) Pakistani and (c) Indian nationals received treatment from your trust but the bill has been unpaid? (b) For the three year period what is the value of unpaid bills from people treated by your trust who are (a) Nigerian, (b) Pakistani and (c) Indian nationals

3 (a) 14/15 2 patients from Pakistan – total value £9646.99 (b) 15/16 zero patients (c) 16/17 1 patient from Nigeria – total value £17602.46

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Andrew Foster', written in a cursive style.

Andrew Foster
Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF