

**Information Governance**

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Ref: FOI2017/4154

Date Received: 22<sup>nd</sup> August 2017  
Response Due: 20<sup>th</sup> September 2017

19<sup>th</sup> September 2017

Dear

**INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000**

We are now pleased to respond to your request for information under the FOI Act.

1. *Per DH guidelines coming into force August 21st, 2017, all Trusts are mandated to have a specific and designated cost recovery team, does your Trust have one in place?*

No, overseas visitor officers have additional roles to the overseas referrals.

2. *If not, what body/committee/group/persons are tasked with the implementation of the immigration act/charging regulations/cost recovery throughout your Trust?*

Staff within Finance/Private patients.

3. *What proportion of their workload is devoted to cost recovery?*

20%

4. *Please provide a detailed breakdown from 14/05/2014, or the relevant implementation date of any cost recovery at your Trust, quarterly by calendar or fiscal year, to the most recent available figures:*

*a) Of the total amount invoiced to 'chargeable' patients. Of this total amount, please detail how much was later cancelled after those invoiced were able to prove eligibility for coverage/exemption from charging. Of the total amount, how much was ultimately recouped?*

**Total Amount Invoiced to Chargeable Patients**

2014/2015	2015/2016	2016/2017
£61,528.86	£34,613.82	£84,233.10

**Amount Cancelled Due to Exemption**

2014/2015	2015/2016	2016/2017
£44,075.53	£17,575.96	£25,751.71

**Total Amount Recouped**

2014/2015	2015/2016	2016/2017
£20,724.96	£14,961.76	£17,117.28

*b) and, including training, staffing costs, overhead (facilities, equipment, etc); what is the total cost of the implementation of the immigration act/charging regulations/cost recovery at your Trust?*

This is absorbed within current role/s – the Trust’s Local Anti-Fraud Specialist who supports the role completed a yearlong secondment with the DoH’s cost recovery team and brought back best practice to the Trust.

*I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.*

Yours sincerely,



Andrew Foster  
Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF