

**Information Governance**

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Ref: FOI2017/4168

Date Received: 31<sup>st</sup> August 2017  
Response Due: 28<sup>th</sup> September 2017

26<sup>th</sup> September 2017

Dear

**INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000**

We are now pleased to respond to your request for information under the FOI Act.

You asked:

**Question 1**

*How do you ensure that the doctors and nurses you employ are aware of the Fast Track Pathway Continuing Healthcare eligibility criteria and of how to process an application?*

The CHC team (CCG) have sessions for WWL staff throughout the year which all staff can attend. New nursing staff Band 5 and above are given information on the education programme for new starters. Junior medical staff do not tend to complete fast track applications as this is usually dependant on Nursing staff to complete. Some medical consultants will complete but in minority cases. The Integrated Discharge Team have 2 senior nurses and a CHC matron on site @ WWL who provide onsite support to all staff.

**Question 2**

*How do you ensure that you comply with paragraph 107 of the National Framework for NHS Continuing Healthcare and NHS-funded Nursing Care (see below)?*

- *107. NHS continuing healthcare assessments, care planning and commissioning for those with end of life needs should be carried out in an integrated manner, as part of the individual's overall end of life care pathway, and should reflect the approaches set out in the national End of Life Care Strategy, with full account being taken of patient preferences, including those set out in advance care plans.*

The Integrated discharge team, palliative care team, nursing and medical teams will document on HIS those patients identified for the fast track route. Each ward have dedicated Multi -disciplinary teams who meet daily to discuss all patients. At these meetings CHC discussions take place to look at Fast track CHC's or the team identify those that need to have the CHC decision support tool applied. The Integrated Discharge Team (IDT) senior nurses will complete the fast track tool when ward staff require support. The IDT senior nurses and ward nurses when undertaking these assessments as part of discharge planning take into consideration the patient's preference for end of life care, including those set in advanced care plans.

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Andrew Foster', written in a cursive style.

Andrew Foster  
Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF