

**Information Governance**

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Ref: FOI2017/4420

Date Received: 16<sup>th</sup> January 2018  
Response Due: 13<sup>th</sup> February 2018

31<sup>st</sup> January 2018

Dear

**INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000**

We are now pleased to respond to your request for information under the FOI Act.

*Please can you tell me:*

1. *How many overseas visitor managers / assistants the Trust employed in the financial year:*
  - a. 2013/14 - assistants with the overseas visitor initiative at the Trust = 3
  - b. 2014/15 - assistants with the overseas visitor initiative at the Trust = 3
  - c. 2015/16 - assistants with the overseas visitor initiative at the Trust = 3
  - d. 2016/17 - assistants with the overseas visitor initiative at the Trust = 3
  - e. 2017/18.- change of service management 1.11.17 = 2

*I appreciate the number may have fluctuated throughout the year. If so, please state the number employed at one point in each financial year, preferably (for consistency) in the January. Please provide the figures in Work Time Equivalent (WTE) if possible.*

2. *In relation to charges made in accordance with the Immigration Act 2014, and / or the NHS (Charges to Overseas Visitors) Regulations 2015 [http://www.legislation.gov.uk/uksi/2015/238/pdfs/ukxi\\_20150238\\_en.pdf](http://www.legislation.gov.uk/uksi/2015/238/pdfs/ukxi_20150238_en.pdf), please state the total number of overseas patients invoiced in the financial year:*
  - a. 2013/14
  - b. 2014/15
  - c. 2015/16
  - d. 2016/17

e. 2017/18 year-to-date (to 31<sup>st</sup> December)

Please see table below.

3. In relation to charges made in accordance with the Immigration Act 2014 / NHS (Charges to Overseas Visitors) Regulations 2015, please state the total amount invoiced in the financial year:

- a. 2013/14
- b. 2014/15
- c. 2015/16
- d. 2016/17
- e. 2017/18 year-to-date (to 31<sup>st</sup> December)

Please see table below.

4. And please state the total payments that were recovered from overseas patients in each of these financial years:

- a. 2013/14
- b. 2014/15
- c. 2015/16
- d. 2016/17
- e. 2017/18 year-to-date (to 31<sup>st</sup> December)

Please see table below.

You may wish to tabulate the information as follows:

|             | No. of OVMs / OVAs | No. overseas patients invoiced | Total charges invoiced £ | Total payments recovered £ |
|-------------|--------------------|--------------------------------|--------------------------|----------------------------|
| 2013/14     | 3                  | 24                             | 55,315                   | 42,000                     |
| 2014/15     | 3                  | 70                             | 61,529                   | 20,725                     |
| 2015/16     | 3                  | 29                             | 34,614                   | 14,962                     |
| 2016/17     | 3                  | 45                             | 82,233                   | 17,117                     |
| 2017/18 YTD | 2                  | 22                             | (2,413)                  | 772                        |

Credit balance in 2017/18 due to a credit note of £26k being raised.

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Andrew Foster  
Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF