

Information Governance

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Ref: FOI2018/4567

Date Received: 26th March 2018
Response Due: 25th April 2018

24th April 2018

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the FOI Act.

You asked

1) *Between 23rd October 2017 and 23rd March 2018, how many individuals who accessed NHS services in your Trust were incorrectly charged for NHS treatment having been incorrectly deemed not "ordinarily resident" in the UK and therefore not eligible for free NHS treatment?* **One**

a) *Month -* **January**

b) *The nationality of the individual -* **Portuguese**

c) *The medical treatment they received –* **Management of fractures**

d) *The amount of money they were charged -* **£6103**

2) *Between 23rd October 2017 and 23rd March 2018, how many individuals attempting to access NHS services in your Trust were incorrectly denied NHS treatment having been incorrectly deemed not "ordinarily resident" in the UK and therefore not eligible for free NHS treatment?* **No patients were incorrectly denied NHS treatment during this period**

a) *Month*

b) *The nationality of the individual*

c) *The medical treatment they received*

c) *The amount of money they were charged*

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Andrew Foster', written in a cursive style.

Andrew Foster
Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF