

Information Governance

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Email: FOI@wwl.nhs.uk
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Ref: FOI2017/3936
Date Received: 2nd May 2017
Response Due: 31st May 2017

7th June 2017

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the FOI Act.

You asked:

I would like to request the following information, most of which I understand is collected and submitted to the Department of Health on a monthly basis under the formal reporting systems.

1) In relation to the costs recouped by your Trust as a result of these policies for the financial years 2014/15, 2015/16, and 2016/17, I would like to know:

a. The total number of 'Overseas Visitors' who were invoiced for using services in each of these financial years.

2014/15	2015/16	2016/17
70	29	45

b. The total amount of income 'Overseas Visitors' were invoiced for in each of these financial years.

2014/15	2015/16	2016/17
£61,528.86	£34,613.82	£84,233.10

c. The number of these invoices which were sent to UK addresses and the total amount they represented.

2014/15	2015/16	2016/17
56	25	36
£31,115.90	£31,894.40	£75,656.80

d. *The total amount of payments actually recovered in each of these financial years.*

2014/15	2015/16	2016/17
£20,724.96	£14,961.76	£17,117.28

e. *The amount of debts written off in each of these financial years.*

2014/15	2015/16	2016/17
£21,569.86	£131.00	£26303.52

2) *In relation to the costs incurred by your Trust of implementing these policies, I would like to know:*

a. *The cost of funding the salaries of Overseas Visitors Manager/s and any staff supporting them.*

No individual carries out the duties of Overseas visitor manager, this is additional role to their main duties.

b. *Any other costs associated with this work, including those such as facilities and equipment.*

No

c. *The overall cost of implementing these policies.*

No

3) *I would also like to request:*

a. *copies of any communications with the Department of Health, including emails, electronic documentation and meeting minutes, regarding this matter which relates specifically to your Trust, for example feedback on your performance following submission of the data.*

b. *The minutes of any board meetings where this matter was discussed.*

Issues discussed on a monthly basis include the Warning Index to the Home office and overseas visitor write offs these are published in the Audit Committee Papers ie May 2017, which are available on the Trusts website.

4) *Any other information which you believe is relevant to this request.*

N/A

5) *I would also like to know whether or not your Trust has been identified as one of those cited by Jeremy Hunt in 'Making a Fair Contribution' as one that "NHS Improvement will work intensively over the coming months with" because it is considered to be one of those "who has the most potential to recover costs" as a result of its "geography and size".*

No

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Rob Forster', written in a cursive style.

Rob Forster
Deputy Chief Executive/Director of Finance & Informatics

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, WrightingtonHospital, Hall Lane, AppleyBridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF