

Information Governance

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Ref: FOI2018/4840

Date Received: 03rd August 2018
Response Due: 03rd September 2018

23rd August 2018

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the FOI Act.

1. *Can you confirm that your Trust uses the Rhapsody Integration Engine for integration and sharing of information between clinical systems EG: PAS ADT / Demographic messages to Radiology System / LIMS within the Hospital. Please state the specific IE used and the version number.*

[Orion Rhapsody v6](#)

2. *Are you planning an upgrade or replacement of the IE in the next 12 months?*

No

3. *Please provide an email address for the main IT point of contact that is in charge of overseeing and managing the Integration and Interfacing team(s)?*

Granville.thomasson@wwl.nhs.uk

4. *How many licenses do you hold for your Integration Engine, and of what type?*

Enterprise licence (unlimited instances)

5. *Do you pay for support and maintenance of your integration engine as separate items?*

No

6. *Do you currently have an annual 24/7-365 Rhapsody environment and bespoke interface (monitoring) support contract with a third party supplier?*

No

7. (If yes to 6), How much do you currently pay for your annual 24/7 Rhapsody environment and bespoke interface support?

N/A

8. (If yes to 6), When will the 24/7 support contract be renewed next?

N/A

9. (If No to 6), Is your Rhapsody environment and bespoke interface support provided in-house?

Yes

10. Does this cover OOH support?

Yes

11. What is the procurement route for the above services should they be external to the Trust e.g. via tender?

N/A

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Andrew Foster
Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF