



**Information Governance**

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Ref: FOI2018/4847

Date Received: 03<sup>rd</sup> August 2018  
Response Due: 03<sup>rd</sup> September 2018

31<sup>st</sup> August 2018

Dear

**INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000**

We are now pleased to respond to your request for information under the FOI Act.

*1. Name and contact details for the Workforce Director within the trust?*

**Refusal Notice** - The information that you have requested is exempt under Section 21 of the Freedom of Information Act because this information is easily accessible by some other means. Please use link below to access the information you require:

[http://www.wwl.nhs.uk/about\\_us/trust\\_board.aspx](http://www.wwl.nhs.uk/about_us/trust_board.aspx)

*2. Overall spend on agency staff in 2017?*

We believe that the answer to your questions may be found on our FAQ page below:

<http://www.wwl.nhs.uk/foi/FAQ.aspx>

*3. Biggest current staffing shortfalls currently?*

The biggest current staffing shortfalls are within the areas of nursing and medical.

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Andrew Foster', written in a cursive style.

Andrew Foster  
Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF