



Information Governance

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Ref: FOI2018/4858

Date Received: 10th August 2018
Response Due: 10th September 2018

10th September 2018

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the FOI Act.

1. How many specialist urology/continence nurses were there within your Trust in each of the last five financial years?

We have 5 urology nurses based in the trust/ the continence service is community based from Hindley Health Centre.

2. How many hours of staff training were allocated in the last financial year, under the remit of continence care, to catheterisation?

We provide male catheterisation training approx. every 3 months to staff in the trust we also do a catheter care module as part of the induction study days. There is an e-learning module for catheter care on the e learning system.

3. Do you have a named continence lead within your Trust? If so, what is their name? No

4. Are catheter passports used within your Trust? Yes

a. If no, can you provide a reason as to why?

b. If yes, has the number of passports given to patients increased over the last 5 years?

We do not monitor the number of catheter passports given at ward / clinic level, we ensure orders are placed on a regular basis to ensure supplies are maintained within clinical areas.

In urology we are seeing that far more out patients who attend our department with a catheter are aware of their catheter passport and its function. However we have no data on this.

5. *If a catheter passport is used within your Trust does it contain a urine colour chart?* No

6. *Do you have a urine colour chart on every toilet door within each hospital?* No

7. *Do you test patients presenting with urinary bladder complications with a bladder ultrasound scanner?* Yes

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Pauline Law
Director of Nursing

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF