

Information Governance

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Ref: FOI2018/4864

Date Received: 13th August 2018
Response Due: 11th September 2018

11th September 2018

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the FOI Act.

I am currently researching the current state and plans of IT departments within NHS Trusts, so as to explore the capability for enabling major change to meet the strategy set out within the Five Year Forward view.

I would be very grateful if you are able to provide the information requested below, as it relates to your Trust.

1. *How many staff and contractors are employed within the IT department for each salary band (please enter the number of people relevant to each band in the table below)?*

Band	1	2	3	4	5	6	7	8a	8b	8c	8d	9
Permanent Employees	0	3	0	1	7	3	4	2	0	0	1	0
Contractors	0	0	0	1	7	0	2	0	1	0	0	0

2. *Please state how many employees and contractors the Trust has within the IT department with both training as well as practical project experience in the following skill sets:*

	Artificial Intelligence & Robotics	Cyber Security	Internet of Things	Digital Customer Experience	Mobile Application Development	Systems Integration	Change Management
Employees	0	5	0	13	1	1	20
Contractors	0	1	1	0	0	0	0

3. *How many applications do the Trust run in total (please put an 'X' in the most relevant box)?*

0 - 50	51 - 100	101 - 300	301 - 500	501 - 700	700+
			X		

4. Please provide the following information regarding the Trust IT systems:

	Year of Last Refresh	Provider	Contract End Date	Managed in-house or by provider?
Fixed telephony	2014	BT Global Services	March 2019	Provider
Mobile telephony	2018	Vodafone	31/3/2020	Provider
Paging system	2018	Page One	21/01/2021	Provider
LAN	2017	Virgin Media	June 2020	Provider
Wi-Fi	2018	Cisco	n/a	In House
Desktops & laptops	2018	HP	n/a	In House
Storage	2018	NetApp	2019	In House

5. Please provide information relating to the Trusts' storage requirements:

Size of data stored on-premise	Size of data stored in offsite private data centres	Size of data held in cloud environments
100TB	0	0

6. Please provide the following information regarding the Trusts' budget for IT:

		2017/18		2018/19	2019/20	2020/21
		Budget	Actual	Budget	Budget	Budget
Operating Budget	Personnel	1.2m	954k	1.2m	n/a	n/a
	Infrastructure & software	1.3m	1.2m	1.5m	n/a	n/a
	Consultancy	0	0	0	0	0
Capex Budget	All capex	620k	620k	1.5m	n/a	n/a

7. Is the Trust in the process of planning or executing a merger or acquisition? Please mark with an 'X', the box below that most appropriately describes your current situation:

No plans	Early stage dialogue with other Trusts	Agreed in principle with date set	Contracts signed and awaiting go-live	Merger or acquisition has occurred within with the last 24

				months
x				

8. If a merger is being planned, or has occurred, please state the names of the Trusts involved and the target date for merger or acquisition, or the date it occurred? If not applicable, please progress to question 8.

Please provide information:	
Names of trusts	
Date of planned merger or acquisition, or date occurred	

9. Is the Trust in the process of planning any of the following projects; please provide a brief description of relevant contextual information in the appropriate boxes below; please mark cells that are not relevant with an 'NA':

	Strategy creation and requirements documentation	Procurement	Implementation planning (post contract award)	Go-live & implementation	Post go-live
Electronic patient record					Continued enhancements
Digitisation of care pathways					Continued enhancements
Other major transformations		Partial Backend Infrastructure Refresh			
IT outsource					Managed Print
Shared IT service	Wigan Locality				

10. Please provide a copy of the Trusts' IT strategy for the next 1-3 years

Currently under review

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Pauline Law
Director of Nursing

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF