

Information Governance

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Ref: FOI2018/4868

Date Received: 15th August 2018
Response Due: 13th September 2018

6th September 2018

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the FOI Act.

You asked:

1. *Does the Pathology Laboratory in your organisation use Demand Management to manage Pathology requests?*
2. *If the Pathology Laboratory does not make use of Demand Management, why not?*
3. *If the Pathology Laboratory does make use of Demand Management, what methods do you use?*

EG. Is it carried out at time of request, using a function of electronic requesting software or are unnecessary requests screened out once the sample reaches the laboratory?

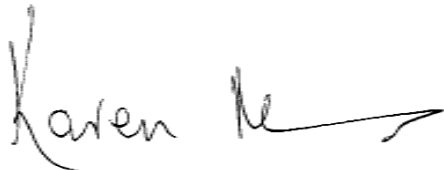
4. *Which Pathology disciplines use demand management the most?*
5. *What tests is demand management most frequently used for?*
6. *How many samples / requests did the Pathology Laboratory in your organisation process last year (April 17-March 18)?*
7. *How many samples / requests were not tested due to being screened out by using demand management techniques?
How is this measured?*

8. Does your organisation promote demand management to clinical staff who request pathology tests? How is it promoted?

Salford Royal NHS Foundation Trust and Wrightington, Wigan and Leigh NHS Foundation Trust have joined forces to create a joint pathology service called Pathology at Wigan and Salford. This information should be held by Salford Royal NHS FT. Please submit a request to them by emailing FOIrequest@srft.nhs.uk or informationsecurity&dataprotection@srft.nhs.uk,

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink that reads "Karen Morris". The signature is written in a cursive style with a long horizontal stroke at the end.

Karen Morris
Information Governance Officer

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF