

**Information Governance**

Wrightington Hospital  
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Appley Bridge  
Lancashire  
WN6 9EP

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Ref: FOI2019/5712

Date Received: 14<sup>th</sup> October 2019

Response Due: 11<sup>th</sup> November 2019

25<sup>th</sup> October 2019

Dear

**INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000**

**You asked:**

- 1. In the last 5 years, how many times has your trust/hospital suffered from a ransomware attack? Please provide specific dates (months/years) if possible.**

1 – May 2017

- 2. How much downtime did this cause (in hours)? 0**

- 3. Did you pay the ransom? If so, how much was the ransom? N/A**

- 4. What was the total cost of the incident to your hospital/trust?**

£0 – No additional expenditure occurred.

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Rob Forster', written in a cursive style.

Rob Forster  
Deputy Chief Executive/Director of Finance

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF