



**Wrightington,  
Wigan and Leigh**  
NHS Foundation Trust

**Information Governance**

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Date Received: 14<sup>th</sup> October 2019

Response Due: 11<sup>th</sup> November 2019

11<sup>th</sup> November 2019

Dear

**INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000**

**You asked:**

**Please could you answer these questions, under the Freedom of Information Act?**

**In this questionnaire, Artificial Intelligence is defined as the simulation of human intelligence processes by machines, especially computer systems. Particular applications of AI include chatbots, speech recognition and machine vision.**

**1. In which health services has your Trust use Artificial Intelligence technologies?  
[Tick all that apply]**

- a. Clinical care
- b. Patient diagnosis
- c. Patient outreach/liaison
- d. Drug development
- e. Laboratory research
- f. Other, please state
- g. **Our Trust is not using Artificial Intelligence ✓**

**2. If your Trust does not use Artificial Intelligence technologies for health services today, when do you plan to deploy Artificial Intelligence? [Tick one only]**

- a. Within the next 12 months
- b. **Between 13 and 24 months ✓**
- c. Between 25 and 36 months
- d. Beyond 37 months

**3. Which Artificial Intelligence technologies does your Trust use today? [Tick all that apply] N/A**

- a. Chatbots
- b. Machine Learning
- c. Robotic Process Automation (RPA)
- d. Speech recognition
- e. Computer vision
- f. Other, please state

**4. How much has your Trust invested in Artificial Intelligence in the last two years? [Tick one only]**

- a. **Under £100,000 ✓**
- b. Between £100,001 and £499,999
- c. Between £500,000 and £999,999
- d. Between £1,000,000 and £4,999,999
- e. Over £5,000,000

**5. Do you have a data strategy in place allowing your Trust to use the data for Artificial Intelligence projects? [Tick one only]**

- a. **Yes, we can use our data for Artificial Intelligence projects ✓**
- b. No, we have data challenges in our Trust (e.g. too many data silos, lacking the skillsets, lack of strategy)

**6. How is your Trust reviewing your data policy with regards to governance and using data for Artificial Intelligence projects? [Tick one only]**

- a. We have already reviewed our policy
- b. **We plan to review our policy ✓**
- c. We have no plans to review our policy

**7. What is the job title of the most senior person responsible for Artificial Intelligence in your Trust?**

Mark Singleton, Associate Director of IM&T.

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Robert Forster  
Deputy Chief Executive/ Director of Finance

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF