



**Wrightington,
Wigan and Leigh**
NHS Foundation Trust

Information Governance

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Ref: FOI2019/5734

Date Received: 24th October 2019

Response Due: 21st November 2019

14th November 2019

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

You asked:

I would like to make a Freedom of information request to your Trust. We are looking to understand levels of digital maturity across the NHS with respect to managing and analysing day to day tasks. Please provide answers to the following questions:

- 1. Has your Trust implemented (or is about to implement) a task management system?** Only used by the Trusts Business Intelligence & Information Governance Teams.
- 2. What is the name of the system / was this built in house?** Asana
- 3. When was / will the system be implemented?** October 2017
- 4. Does this system capture: ward round / day-time patient tasks; hospital-at-night tasks; board round tasks; other (please specify); or a combination (please specify)** Other, None Clinical Tasks
- 5. Is the system used by: Doctors, Nurses, both, or other (please specify)** Analysts/Developers
- 6. If available, what is the utilisation rate (this can be estimated, rather than exact) of the system?** 80%
Expressed as a percentage, where 100% is where the system is used at least once every day or every Monday-Friday (please specify) to capture data on every in-patient, and 50% would be used every day to capture tasks for half of your patient OR used every other day to capture tasks for half of your patients. Alternatively – if

utilisation figures are available, but otherwise defined, please supply the figures which you have, and the definition of utilisation used.

- 7. Does the system offer any presentation of the data captured? e.g. an analysis dashboard - Limited**
 - a. If so, what data is presented on this dashboard?** Number of tasks complete, outstanding & overdue + a burndown chart.
- 8. What is the cost (including any ongoing costs) to implement the system? £0**
- 9. If a contract is in place with a supplier for a task management system then:**
 - a. What is the total value of this contract?** £5,754
 - b. How long was the total contract for?** 12 months

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Rob Forster
Deputy Chief Executive/Director of Finance and IM&T

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF