



**Wrightington,  
Wigan and Leigh**  
NHS Foundation Trust

**Information Governance**

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Date Received: 29<sup>th</sup> October 2019

Response Due: 26<sup>th</sup> November 2019

21<sup>st</sup> November 2019

Dear

**INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000**

**You asked:**

**I would like information about the provider of pharmacy services to the hospitals in your trust.**

**Could you please provide the following information, by hospital:**

**1. Are the pharmacy services in-house or outsourced? (proceed to Section I if in-house and Section II if outsourced). If part of the services are in-house (tendered through the Department of Health / NHS frameworks) and part outsourced (for example for outpatients), please answer both parts.**

N/A – we don't initiate patients on these. If patients are admitted on them and they don't have their own supply then we would get them from the Wholesalers – Alliance, Mawdsley Brookes or Unichem.

**2. Who are your suppliers for:**

**2.1. Clozapine (antipsychotic)**

**2.2. Fluoxetine (antidepressant)**

**2.3. Lithium carbonate (anticonvulsant)**

N/A – we don't initiate patients on these. If patients are admitted on them and they don't have their own supply then we would get them from the Wholesalers – Alliance, Mawdsley Brookes or Unichem

**Section I – in-house pharmacy – N/A – we don't initiate these drugs (see above)**

**1. Did the trust tender through the Department of Health's Commercial Medicines Unit (CMU)?**

**a. If not, tendered through CMU:**

**i. How did the trust / hospital tender?**

**ii. Who applied to fill the tender?**

**iii. What were the tender criteria?**

**iv. Why was the chosen supplier awarded the contract?**

**v. Is the chosen supplier the trust's de-facto supplier?**

**vi. What is the annual cost of the contract?**

**b. If tendered through CMU:**

**i. How many suppliers are engaged with the hospitals to provide pharmaceuticals?**

**ii. On average, what discounts does the supplier offer vs. the retail price?**

**2. Delivery of pharmaceuticals:**

**a. How often do you get deliveries from pharmaceutical suppliers?**

**b. Is the delivery a fixed amount of each contracted drug or is it based on the hospital's stock of the drug i.e. more frequently used drugs are delivered in larger quantities and more frequently by the supplier?**

**c. Is the stock of each drug monitored manually on an Excel sheet or electronically via a specialised software?**

**i. If monitored by specialist software, who is the provider of said software?**

**3. Current provider:**

**a. Has / have the current providers always been the suppliers of pharmaceuticals for the hospital for more than 3 years?**

**i. If not, who was the previous supplier?**

**ii. Why were the old supplier's contract not renewed?**

**Section II – Outsourced pharmacy - NA – we don't initiate these drugs (see above)**

**1. Current provider:**

**a. Who is the current provider of your outsourced pharmacy services?**

**b. Are they the de-facto provider for all pharmaceutical needs? If not, could you list the other providers?**

**c. How did the hospital contract the current provider?**

**i. What is the duration of the contract?**

**ii. What were the key terms of the contract that the supplier had to meet?**

**iii. How many suppliers applied for the contract?**

**iv. Has / have the current providers always been the suppliers of pharmaceuticals for the hospital for more than 3 years? Yes**

**1. If not, who was the previous supplier?**

**2. Why were the old supplier's contract not renewed?**

- d. On average, what discounts does the supplier offer vs. the retail price?**
- e. How often do you get deliveries from pharmaceutical suppliers?**
- f. Is the delivery a fixed amount of each contracted drug or is it based on the hospital's stock of the drug i.e. more frequently used drugs are delivered in larger quantities and more frequently by the supplier?**
- g. Is the stock of each drug monitored manually on an Excel sheet or electronically via a specialised software?**
- i. If monitored by specialist software, who is the provider of said software?**

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'M. Fleming', with a long horizontal flourish extending to the right.

Mary Fleming  
Chief Operating Officer

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF