



**Wrightington,  
Wigan and Leigh**  
NHS Foundation Trust

**Information Governance**

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Ref: FOI2019/5746

Date Received: 30<sup>th</sup> October 2019

Response Due: 27<sup>th</sup> November 2019

12<sup>th</sup> November 2019

Dear

**INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000**

**You asked:**

**1. What is the size of your informatics team (FTE)?**

9.2 analysts

**a. How many (or what %) of the informatics team are dedicated to workforce/HR reporting (FTE)?**

0 within informatics however HR do have 1.5WTE of their own analysts for this.

**\*By informatics, I would be referring to those within the IT team that would be analysing insights for reporting outputs - business analyst type roles. There may be a specific team dedicated to workforce or employee reporting**

**2. Of the workforce/employee reporting, what is the estimated time split between standard and non-standard (custom) reporting? (Examples of standard reports could include the weekly and monthly agency returns to NHS improvement and HR reporting inputs to the monthly board reports)**

Approximately 90% standard reporting and 10% ad hoc reporting.

**3. Does the trust use an analytics platform or a business intelligence (BI) reporting tool to support their organisational workforce/HR reporting requirements - excluding ESR? If so, can you please answer the below:**

**a. Name of the platform/reporting tool used (i.e, Qlik, Tableau, Spotfire, Microsoft)**

Some staff information is via Qlik

**b. Annual cost for 18/19:**

£49,664

**c. Contract start and end date:**

31/03/2019, for annual support & maintenance

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink that reads "Alison Balson". The signature is written in a cursive style with a large, stylized initial 'A'.

Alison Balson  
Director of Workforce

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF