

**Information Governance**  
Wrightington Hospital  
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Ref: FOI2019/5647

Date Received: 11<sup>th</sup> September 2019

Response Due: 9<sup>th</sup> October 2019

18<sup>th</sup> September 2019

Dear

**INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000**

**You asked:**

**I noticed that we have noted down your BigHand digital dictation system to be out of contract since 2018-03-31.**

- 1. May I ask if it you have a new contract expiration date and is it they annually renewed?** Yes the contract is annually renewed and has not been out of contract.
- 2. What is the new contract expiration date?** 31<sup>st</sup> March 2020
- 3. Please let me know if they are still in use and if not, what supplier systems have replaced them.** Yes they are still in use.

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Andrew Foster  
Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF