

Information Governance
Wrightington Hospital
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Ref: FOI2019/5654

Date Received: 13th September 2019

Response Due: 11th October 2019

25th September 2019

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

You asked:

- 1. Please can you tell me how many violent incidents against staff at the trust's A&E departments have been recorded each year over the past five years?**

	2014/2015	2015/2016	2016/2017	2017/2018	2018/2019
Physical A&E	1	18	15	13	12

- 2. Please include the nature of the violence (e.g. verbal, physical), whether the police were called and what action was taken against the perpetrator.**

We can confirm that these figures cover both verbal and physical abuse. Unfortunately we do not record further information pertaining to the details and outcomes of each individual incident.

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Andrew Foster
Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF