

**Information Governance**

Wrightington Hospital

Hall Lane

Appley Bridge

Lancashire

WN6 9EP

Tel: 01257 256284

Email: FOI@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI2019/5668

Date Received: 19<sup>th</sup> September 2019

Response Due: 17<sup>th</sup> October 2019

25<sup>th</sup> September 2019

Dear

**INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000**

**You asked:**

**I'd like to make a request under the Freedom of Information Act about parking charges at hospitals run by your trust.**

- 1. Do the hospitals have any free parking drop-off zones, for example if someone is dropping a patient off at an appointment? Are there any rules around using these drop-off zones (for example, is there a maximum time drivers are able to wait, or is it only for patients with blue badges etc.)?**

Please see response below.

- 2. If there are no free drop-off zones (or their use is restricted), what would be the cost to park in each hospital's car park for 15 minutes in order to drop off a patient?**

We have a 30 minute drop off policy in various locations on the main sites whereby if you are on site and off within 30 mins you are not charged, this is applicable to anyone not just blue badge holders.

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Andrew Foster  
Chief Executive

**PLEASE NOTE:**

The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing and for the purposes of news reporting. Any other reuse, for example commercial publication, would require the permission of the copyright holder. You must ensure you gain their permission before reproducing any third party information.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF