

Information Governance
Wrightington Hospital
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WN6 9EP

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Ref: FOI2019/5681

Date Received: 26th September 2019

Response Due: 24th October 2019

18th October 2019

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

You asked:

I would like to do a Freedom of Information request regarding your transport dispatch system.

- **I kindly ask you if you could please let me know what transport (non-emergency and emergency) dispatch system you use for transportation of patients from the hospital to their homes/homes to hospital.**

Wrightington, Wigan and Leigh NHS Foundation do not have one, we use NWAS.

- **Additionally, I would also like to know what the system is charging the trust? N/A**
- **How many taxis does the trust pay for?**

Approximately 1100 per annum.

- **How many people have access to this platform system? N/A**

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Andrew Foster
Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF