

Introduction:

In the January Trust Board a report outlining the types of A&E Breeches was presented to understand why the A&E 4 hour performance remains below the national 95% target. During the presentation it was noted access to Community Beds impacted on patient flow on the Wigan site during December and into January. Although it was acknowledged A&E performance was multi factorial, it was felt that the Community bed base was not visible to the board and hence a request to provide an overview was made, including numbers, types and any changes seen in the last year.

Care Homes in the Borough:

Within the borough of Wigan there are 53 Care Homes, all privately owned and run.

There are four types:

- Mainstream Residential
- Mainstream Nursing
- EMI (Elderly Mentally Impaired) Residential
- EMI Nursing
- Respite

There are 2063 beds currently in the borough. Although the overall bed base has not changed over the last 12 months, severe trained staffing pressures have meant Mainstream and EMI Nursing Home Beds have reduced over the last 3 years. Exact reduction in bed numbers is not clear as a flexible model is used according to staffing resource, however, Wigan Borough has a higher number of Care Homes with a CQC rating of inadequate in comparison with Greater Manchester. This has resulted in a higher conversion rate to Residential care. See Appendix 1 for the names of all the Care Homes in the Borough and the types of service available at each.

Access to Step down Beds:

Step down beds are used as a place of safety to support complex patients discharge from an acute setting when they are Medically Optimised (no further acute intervention required), but are awaiting a Community Care Home bed and/or a package of care to go home.

WWL have access to 20 step down beds throughout the entire year, 10 at Bedford and 10 at Westwood Lodge. These increase during October to March as part of "Winter Resilience".

During 2015/16 winter period, WWL had a total allocation of 40 step-down beds. This year, WWL has an allocation of 30 step-down beds, of which 25 were accessed for the majority of the winter period due to problems with supply.

Wigan Borough Health Commissioned Beds:

There are a further 50 IMC beds (Intermediate Care) beds, 40 at Alex Court and 10 at Richmond House accessed by the Hospital and as a step up facility from the community and are commissioned by Wigan Borough. These beds are classed as Care Home with Nursing and specialise in Dementia, Mental Health Conditions, Old Age, Physical Disability and Sensory Impairment

Contributors to A&E Performance:

- Outbreaks of infection (Norovirus and Influenza) have been widespread in Care Homes since December, including the Step Down units. Ten Care Homes were closed during January.
- Lack of Nursing Home beds in the Care Home Sector due to severe trained staffing shortages
- Attendances to A&E for patients 75 years and above has risen by 9% in the past 12 months and admissions for this age group by 10%.
- There is a national shortage of Care of the Elderly Consultants.

- Access to fewer step down beds during the 6 months of winter pressures in 2016/17 compared with 2015/16.
- Delays in implementing Packages of care in January and February due to Social care move to Ethical Framework Commissioning
- CQC rating impact on Westwood Lodge resulting in closure for a considerable period with no access to alternative step down facilities for WWL.

Successes

- On site Integrated Discharge multi-disciplinary team, including Voluntary Sector.
- Discharge to Assess Model
- Age Well Unit
- Lowest DTOC's (Delayed Transfers of Care) in Greater Manchester.
- Low numbers of complex Medically Optimised Patients in comparison with Greater Manchester.
- WWL working with and supporting the Integrated Community Services (ICS) to keep patients out of hospital

Appendix 1

Overview of the Borough's Care Homes and Types of Beds Available

Care Homes-Wigan Borough

Name	Area	Residential	Residential Dementia	Nursing	Nursing Dementia	Number of Beds
Acorns	Wigan					39
Alexander Court	Pemberton					40
Alexandra Grange	Pemberton					54
Ambleside Bank	L/ Ince					40
Ancliffe	Goose Green					40
Appleby Court	Pemberton					81
Ashton View	Ashton					57
Ash Tree House	Hindley					60
Ashwood	Ashton					29
Ashwood Court						36
Barley Brook	Wigan					28
Bedford Care	Leigh					173
Belong, Atherton	Atherton					72
Belong Wigan	Platt Bridge					67
Berkeley House						18
Brideoake Care	Leigh					20
Carrington Court	Hindley					48
Coppull Lane	Wigan					5
Dean Wood Manor	Orrell					33
Dennis Moore Care Ltd	Leigh					20
Garswood House	Ashton					40
Golborne House	Golborne					40
Greenacres	Standish					40
Haightfield	Standish					39
Heathside	Leigh					30
High Peak Lodge	Leigh					38
Hillcrest	Tyldesley					17
Hourigan House	Leigh					40
Jah-Jireh	Wigan					44
Kingshill						15
Lakelands	Wigan					40
Lakeside	Standish					50
Lime House	Lowton					30
Lyndhurst	Leigh					40
Mahogany	Newtown					50
Montrose Hall	Pemberton					41
Norfolk House	Springfield					18
Norley Hall	Wigan					18
Old Rectory	Wigan					10
Primrose Villa	Wigan					15
Richmond House	Leigh					49
Rosebridge Court	Hindley					46
Shawcross	Ashton					48
St Georges	Wigan					60
The Chanters	Atherton					40
The Hamiltons	Atherton					18
The Oaks	Hindley Green					10
The Old Rectory	Standish					10
Thorley House	Hindley					40
Westleigh Lodge	Leigh					48
Westwood Lodge	Wigan					24
Windsor House	Standish					15
Woodlands Court	Wigan					40
						2063

Soon to be 50