

Welcome to Audiology



Patient Information

Audiology Service



Easy Read Information



The Patient Information Leaflets page on the Trust website is available on the link:
<https://www.wwl.nhs.uk/patient-information-leaflets> or scan the QR code.

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Our Values








People at
the Heart

Listen and
Involve

Kind and
Respectful

One
Team

Introduction

<p>We look forward to meeting you.</p>	
<p>We are based at The Thomas Linacre Centre in Wigan and Leigh Infirmary.</p>	
<p>When you arrive at reception, let them know you are here and take a seat in the waiting room.</p>	
<p>The Audiologist would like to get to you know you, have a look in your ears and you may be asked to listen to some sounds using headphones.</p>	
<p>Please complete the following information or ask a relative or friend to support you and bring it to your appointment.</p>	
<p>My communication: How do you like to let others know what you are thinking? For example, talking, singing, pointing, facial expressions.</p>	
<p>My General Health: Please let the Audiologist know if you are taking any medication.</p>	
<p>Have your ears been checked by your GP surgery? If so, are they clear of wax?</p>	

<p>Let the Audiologist know how you feel. Please circle your answer.</p>			
I am okay going into a new place and meeting new people.			
I will be okay if the Audiologist looks in my ear.			
I will be okay wearing headphones.			
<p>My Hearing: Part 1: Can you think of any listening situations in which you experience some difficulty hearing? Please list up to 5 situations.</p>			
Situation	How do you feel? Please circle your answer.		
1.			
2.			
3.			
4.			
5.			

Part 2: We would like you to complete this section after attending your first appointment with the Audiologist.

Have you noticed any improvement or difference with the situations listed above?

1.	  
2.	  
3.	  
4.	  
5.	  

Acknowledgement

This document is based on information designed by HaLD (Hearing and Learning Disability Special Interest Group).

<http://www.hald.org.uk/>



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Please use this space to write notes or reminders.

Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends, and carers.

Contact Us

Tel: 01942 822376 (Monday to Friday 9am until 4pm)

The Patient Relations/PALS Manager
Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust
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Wigan Lane
Wigan
WN1 2NN

Ask 3 Questions

Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the positives and negatives of each option for me?
3. How do I get support to help me make a decision that is right for me?



How We Use Your Information

For details on how we collect, use, and store the information we hold about you, please see patient information leaflet, Ref. **Corp 006** How we use your information, this can be found on the Patient Information Leaflets page on the Trust website, see details on the front cover.

This leaflet is also available in audio, large print, Braille, and other languages upon request. For more information, please ask in the department/ward.

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