Please use this space to write notes or reminders

Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends, and carers.

Contact Us

Tel: 01942 822376 (Monday to Friday 9am until 4pm)

The Patient Relations/PALS Manager
Wrightington, Wigan and Leigh Teaching Hospitals
NHS Foundation Trust, Royal Albert Edward Infirmary
Wigan Lane
Wigan
WN1 2NN

Ask 3 Questions

Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the positives and negatives of each option for me?
3. How do I get support to help me make a decision that is right for me?

How We Use Your Information

For details on how we collect, use, and store the information we hold about you, please see patient information leaflet, Ref. **Corp 006** How we use your information, this can be found on the Patient Information Leaflets page on the Trust website, see details on the front cover.

This leaflet is also available in audio, large print, braille, and other languages upon request.
For more information please ask in the department/ward.

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VETERAN AWARE

NHS
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Breast Care Nursing Service

Patient Information

The Patient Information Leaflets page on the Trust website is available on the link: https://www.wwl.nhs.uk/patient-information-leaflets or scan the QR code.

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Leaflet title: Breast Care Nursing Service
Last review: April 2022
Expiry Date: April 2024

The WWL Way

Introduction

This leaflet aims to give you information about the Breast Care Nursing Service. If you wish to speak to someone by telephone, please ring one of the Breast Care Nurses who are based at:

Suite 5
Thomas Linacre Centre
Parsons Walk
Wigan
WN1 1RU

Telephone Number:
01942 774720

Who is your Breast Care Nurse?

Your Breast Care Nurse is a highly qualified and experienced nurse who has specialised in the care and support of patients with breast problems.

- She works closely with the doctor involved in your care.
- The service she provides for you is confidential.

What does the Breast Care Service offer you?

- Information.
- Support and a listening ear.
- Counselling.
- Discussion of treatment options.
- Help with physical problems such as arm swelling or pain.
- Practical advice regarding bras, clothing, and breast forms.
- Information about breast reconstruction.
- Support for carers.

Where can you talk with Breast Care Nurses?

- At the outpatient clinic.
- In her office.
- In hospital if you are an inpatient.

Remember

- The Breast Care Nurse Service is available to patients from the time they first attend with a breast problem.
- It is an open ended service which you can continue to use for as long as you need it.