

Chaplaincy & Spiritual Care

Patient and Carer Information



The Patient Information Leaflets page on the Trust website is available on the link:
<https://www.wwl.nhs.uk/patient-information-leaflets> or scan the QR code.

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Chaplaincy & Spiritual Care

The Chaplains are there for everyone, of all faiths and beliefs or none, whose lives bring them into contact with the Trust.

Whether you are a patient, relative or carer, or a member of staff - we are there for you, to offer pastoral, emotional spiritual and religious care, wherever you are in the hospitals or in the Community.

What are we there for?

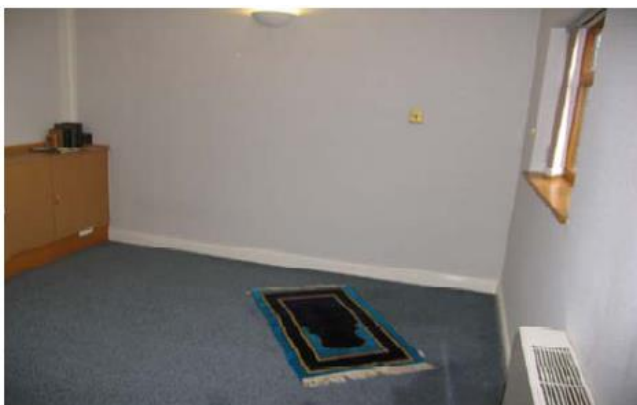
Sometimes coming into hospital or a community setting, whether as a patient, relative or carer or even as a member of staff can be difficult, and you may need someone to support you. Chaplains are there for times such as these. We can visit all Trust sites by arrangement.

Where are we?

The Prayer Rooms and Chapel are always open for a quiet space or prayer.

Prayer Rooms and Chapel

The Chapel and Multi- Faith Prayer Rooms are provided for staff, patients, and visitors to use at any time. We hope that in these, may be found a place to weep, a place to rejoice, a place to recollect in love and stillness, a place to pray and a haven for all who seek peace, understanding and comfort.



Multi-Faith Prayer Room.



The Chapel-Wigan
Royal Albert Edward Infirmary.



Multi-Faith Prayer Room at Leigh Infirmary.



Multi-Faith Prayer Room at Wrightington Hospital.

How to contact the Chaplains

Chaplains are available 24 hours a day, seven days a week and can be contacted either directly or through a member of staff.

If you would like to speak to a chaplain, please leave a message 01942 822324 or 822314 and a chaplain will get back to you as soon as possible, although it might not be the same day. Alternatively, you could email us on Chaplaincy.SpiritualCare@wwl.nhs.uk

In an emergency the chaplains can be paged via the hospital switchboard, telephone: 01942 244000.



A Prayer

O God, grant me the serenity to accept the things I cannot change.
 The courage to change the things that I can.
 And the wisdom to know the difference.

Please use this space to write notes or reminders.

Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends, and carers.

Contact Us

Tel: 01942 822376 (Monday to Friday 9am until 4pm)

The Patient Relations/PALS Manager
Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust
Royal Albert Edward Infirmary
Wigan Lane
Wigan
WN1 2NN

Ask 3 Questions

Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the positives and negatives of each option for me?
3. How do I get support to help me make a decision that is right for me?



How We Use Your Information

For details on how we collect, use, and store the information we hold about you, please see patient information leaflet, Ref. **Corp 006** How we use your information, this can be found on the Patient Information Leaflets page on the Trust website, see details on the front cover.

This leaflet is also available in audio, large print, Braille, and other languages upon request. For more information, please ask in the department/ward.

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