

# Glue Ear

# **Patient and Carer Information**

Children's Community Audiology



The Patient Information Leaflets page on the Trust website is available on the link: https://www.wwl.nhs.uk/patient-information-leaflets or scan the QR code.

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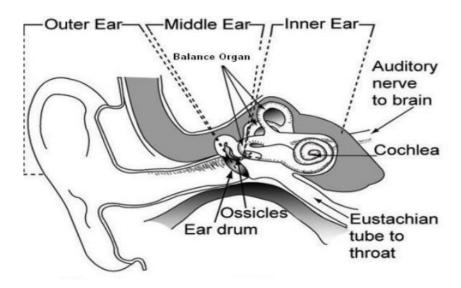
#### What is Glue Ear

Glue ear is a condition which affects many young children and is more common in the winter months.

- It is fluid that builds up behind the ear drum in a space called the middle ear which is usually filled with air.
- It can affect one or both ears at any one time.
- It usually improves by itself but in some cases it can persist and may cause hearing loss.
- It is really important to have a hearing test to check how glue ear is affecting your child's hearing.

# Why does Glue Ear occur?

Following coughs, colds or ear infections mucus may remain in the middle ear space for a prolonged period of time. This is because the tube that connects the middle ear to the back of the throat (Eustachian tube) is not functioning efficiently; this may affect your child's hearing.



## How can I help?

- Attract your child's attention before speaking to him/her.
- Speak clearly and do not shout.
- Let your child see your face when you are speaking to him/her.
- Keep background noise to a minimum.
- Inform school, nursery or anyone who looks after your child to do the same.

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## What happens after the hearing test?

Your child will be reviewed in three months for a repeat hearing test. This is national guidance called watchful waiting.

- If your child only has a mild hearing loss with no other problems then his/her hearing will continue to be monitored.
- Children with persistent glue ear, causing hearing loss, may be referred to an Ear, Nose and Throat (ENT) Consultant.
- If you have an ENT appointment a decision to insert grommets may be made.
- Grommets are small ventilation tubes that are inserted into the eardrum under general anaesthetic. They will help your child to hear better.
- Temporary fitting of hearing aids may also be considered.

# **Local Community Pharmacy**

Your local community pharmacies offer a wide range of services including information and general advice on symptom relief medicines as well as a prescription collection and delivery service.

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### **Comments, Compliments or Complaints**

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends, and carers.

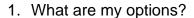
#### **Contact Us**

Tel: 01942 822376 (Monday to Friday 9am until 4pm)

The Patient Relations/PALS Manager
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Wigan Lane
Wigan
WN1 2NN

#### **Ask 3 Questions**

Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:



- 2. What are the positives and negatives of each option for me?
- 3. How do I get support to help me make a decision that is right for me?



#### **How We Use Your Information**

For details on how we collect, use, and store the information we hold about you, please see patient information leaflet, Ref. **Corp 006** How we use your information, this can be found on the Patient Information Leaflets page on the Trust website, see details on the front cover.

This leaflet is also available in audio, large print, Braille, and other languages upon request. For more information, please ask in the department/ward.

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#### Call 111 first when it's less urgent than 999.



Phone: 0808 802 1212

Text: 81212

www.veteransgateway.org.uk



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