

## Contact details

The service operates a central booking line: Telephone **01942 483483**

The contact times for the central booking line are Monday to Friday between 8am until 5pm.

**Except for bank holidays.**

When you telephone for an appointment if your treatment is unable to be administered in the Treatment Room you will be directed to the appropriate service

## Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends, and carers.

## Contact Us

Tel: 01942 822376 (Monday to Friday 9am until 4pm)

The Patient Relations/PALS Manager  
Wrightington, Wigan and Leigh Teaching Hospitals  
NHS Foundation Trust, Royal Albert Edward Infirmary  
Wigan Lane  
Wigan  
WN1 2NN

## Ask 3 Questions

Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:



1. What are my options?
2. What are the positives and negatives of each option for me?
3. How do I get support to help me make a decision that is right for me?

## How We Use Your Information

For details on how we collect, use, and store the information we hold about you, please see patient information leaflet, Ref. **Corp 006** How we use your information, this can be found on the Patient Information Leaflets page on the Trust website, see details on the front cover.

This leaflet is also available in audio, large print, braille, and other languages upon request.  
For more information please ask in the department/ward.

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# Community Treatment Rooms

## Patient Information

The Patient Information Leaflets page on the Trust website is available on the link: <https://www.wwl.nhs.uk/patient-information-leaflets> or scan the QR code.



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## Treatment Room

The treatment room provides nursing care to patients in a clinic setting.

## How can people access the service?

The treatment room service is appointment based and can be accessed through self-referral or referral from the GP, hospital, other allied health professional.

## Where is the service offered?

Treatment rooms are located throughout Wigan Borough at:

### Ashton Locality

#### Ashton Health Centre

Council Avenue  
Ashton in Makerfield  
Wigan  
WN4 9AZ

#### Golborne Clinic

Lowton Road  
Golborne  
WA3 3EG

#### Platt Bridge Health Centre

Rivington Avenue  
Platt Bridge  
WN2 5NG

#### Hindley Health Centre

Liverpool Road  
Hindley  
WN2 3HQ

### Leigh Locality

#### Leigh Health Centre

The Avenue  
Leigh  
WN7 1HR

#### Atherton Health Centre

Omerod House  
Nelson Street  
Atherton  
M46 OLE

### Wigan Locality

#### Aspull Clinic

Haigh Road  
Aspull  
Wigan  
WN2 1XH

#### Pemberton Health Centre

Sherwood Drive  
Pemberton  
Wigan  
WN5 9QX

#### Worsley Mesnes Health Centre

Chandler House  
Poolstock Lane  
Wigan  
WN3 5HL

#### Wigan Health Centre

Boston House  
Frog Lane  
Wigan  
WN6 7LB

#### Standish Clinic

#### Standish Clinic

High Street  
Standish  
Wigan  
WN6 HD