

Children's Community Nursing Team (Wigan Borough)

Information for parents and carers

Children's Community Nursing Team



The Patient Information Leaflets page on the Trust website is available on the link:
<https://www.wvl.nhs.uk/patient-information-leaflets> or scan the QR code.

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Children's Community Nursing Team

The Children's Community Nursing Team (CCNT) provides nursing care, support and advice to children and young people with acute, chronic, or complex healthcare needs.

CCNT provides care closer to home to prevent unnecessary hospital attendances, admissions, or outpatient appointments.

CCNT care can be provided in community clinics or during home visits, depending on the child or young person's individual needs.

CCNT is split into two main teams - acute and complex needs. Both teams include children's nurses and clinical support workers.

The CCNT has two Epilepsy Specialist Nurses and a Cystic Fibrosis Lead Nurse.

The CCNT run a paediatric phlebotomy service for children under 12 years of age

Acute Team

The Acute Team provides nursing care for children in the community who need:

- Advice and support regarding a short-term illness such as respiratory and fever
- Intravenous antibiotics (medicine given through a vein) and injections
- Wound care, burns, stitches removal and/or dressing changes
- Nursing assessments such as blood pressure and urine checks.

Complex Needs Team

The Complex Needs Team provides nursing care for children in the community who have a life limiting condition or complex healthcare needs.

The team works with parents and carers to maintain the child's health and wellbeing to prevent unnecessary hospital attendances and to enable the child to attend school.

Our nurses provide clinical training for schools and nurseries so that children who need additional support can attend school.

Who can access CCNT?

Children and young people from birth to 16 years within the Wigan Borough can access CCNT.

CCNT can continue to provide care to young people aged up to 19 years who remain under the care of a consultant paediatrician.

Who can make a referral to CCNT?

Any healthcare professional such as a specialist nurse or general practitioner (GP) can refer a child or young person to CCNT.

A referral may be sent to CCNT after a visit to the Accident and Emergency Department or a children's ward.

The parent or carer's consent will always be requested before a referral is sent to CCNT.

Opening Hours

Acute Service

Monday to Friday	8am until 8pm
Saturday and Sunday	8am until 6pm
Bank Holidays	8am until 6pm

Contact Details

Telephone 0300 707 1285 or 0300 707 1286

Email: wwl-tr.acutechildrenscommunitynursingteam@nhs.net

Complex Needs Service

Monday to Friday (including Bank Holidays) 8am until 6pm

Saturday and Sunday Closed

Telephone: 0300 707 1292

Email: wwl-tr.ccntwigan@nhs.net

What if I am concerned about my child?

If your child's condition deteriorates **DO NOT** wait for the nurse to contact you, seek help/advice from your GP or take your child to the local Walk-in Centre or Accident and Emergency Department.

In the event of an emergency please dial 999.

Local Community Pharmacy

Your local community pharmacies offer a wide range of services including information and general advice on symptom relief medicines as well as a prescription collection and delivery service.

Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends, and carers.

Contact Us

Tel: 01942 822376 (Monday to Friday 9am to 4pm)

The Patient Relations/PALS Manager
Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust
Royal Albert Edward Infirmary
Wigan Lane
Wigan WN1 2NN

Ask 3 Questions

Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the pros and cons of each option for me?
3. How do I get support to help me make a decision that is right for me?



How We Use Your Information

For details on how we collect, use, and store the information we hold about you, please see patient information leaflet, Ref. **Corp 006** How we use your information, this can be found on the Patient Information Leaflets page on the Trust website, see details on the front cover.

This leaflet is also available in audio, large print, Braille, and other languages upon request. For more information, please ask in the department/ward.

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Call 111 first when it's less urgent than 999.



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