

Neonatal Transitional Care

Patient / Parent Information

Maternity and Neonatal Services



The Patient Information Leaflets page on the Trust website is available on the link:
<https://www.wwl.nhs.uk/patient-information-leaflets> or scan the QR code.

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Our Values

People at
the Heart

Listen and
Involve

Kind and
Respectful

One
Team

Neonatal Transitional Care (NTC)

The aim of our NTC is to keep mothers and their babies together and reduce the need for separation when babies need additional neonatal care.

Where is it?

You and your baby will be cared for on the transitional care bay on the maternity ward; on occasion, care will be provided on delivery suite. It is staffed by neonatal nurses, midwives and maternity support workers who work together to provide care for you and your baby.

Why is my baby needing NTC?

- Your baby is born early, more than 33 weeks gestation.
- Your baby is born small between 1600grams and 2000grams.
- Your baby is needing help with feeding and/or keeping warm.
- Your baby requires multiple treatments for jaundice.
- Your baby requires treatment with antibiotics.
- Your baby requires more frequent observations.

What happens after admission to NTC?

Your baby will stay with you and will be cared for by you during your stay. A Midwife will continue to deliver your care, and the neonatal team will help you care for your baby. You will be fully involved in any care being delivered to your baby. All babies will receive regular observations from the Neonatal Nurse, and a daily review by the Neonatal Medical Team.

The Infant Feeding Team will be available to you with any feeding support you may need e.g. latching, positioning etc.

Your baby's daily nursing notes are available at your bedspace for you and your family, and the neonatal and midwifery teams.

Facilities whilst on the NTC

Food will be provided for mothers whilst on NTC and will be served on the postnatal ward.

Things you will need to provide for your baby

- Nappies
- Cotton wool
- Clothes for your baby
- Infant milk of your choice

Visiting Times

This will vary depending on the location where the baby is receiving their care. Please check with a member of staff if you are unsure.

How long will I stay on NTC?

You and your baby will stay on NTC until your baby is ready to be discharged to midwifery care, or home. After discharge, you will be seen at home by the Community Midwife, Health Visitor and occasionally the Neonatal Outreach Team.

Safety

Whilst in hospital, bed sharing is not advised due to safety reasons.

Please ensure your baby is not left unattended on the ward; another responsible family member must be with your baby if you leave the ward.

Babies should be changed and dressed in their cots where it is safest - not on the bed.

Please ask your midwife or Neonatal Nurse about ICON- ways to help you when your baby cries, and safe sleep advice.

Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends, and carers.

Contact Us

Tel: 01942 822376 (Monday to Friday 9am until 4pm)

The Patient Relations/PALS Manager
Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust
Royal Albert Edward Infirmary
Wigan Lane
Wigan
WN1 2NN

Ask 3 Questions

Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the positives and negatives of each option for me?
3. How do I get support to help me make a decision that is right for me?



How We Use Your Information

For details on how we collect, use, and store the information we hold about you, please see patient information leaflet, Ref. **Corp 006** How we use your information, this can be found on the Patient Information Leaflets page on the Trust website, see details on the front cover.

This leaflet is also available in audio, large print, Braille, and other languages upon request. For more information, please ask in the department/ward.

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