

Following discharge from hospital

Patient and Carer Information

Paediatric Community Services



The Patient Information Leaflets page on the Trust website is available on the link:
<https://www.wwl.nhs.uk/patient-information-leaflets> or scan the QR code.

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Our ValuesPeople at
the HeartListen and
InvolveKind and
RespectfulOne
Team

Introduction

The Trust offers a range of services to support the needs of infants/children and their families who reside within the Wigan Borough and/or who have a Wigan General Practitioner (GP). These services are delivered by a specialist team of staff with skills in a wide range of clinical areas; this ensures children and families are treated closer to home where appropriate.

This may involve:

- Specialist assessment, advice and intervention based on clinical need
- Developing and agreeing a management plan with parents and/or carers
- Working closely with other healthcare professionals
- Signposting to other relevant services as required
- Providing support for parents, carers and families.

Children's Community Nursing Team

The Children's Community Nurse Team (CCNT) provides comprehensive family centered nursing care such as:

- Support and advice for children and young people aged 0-19 years old with an acute, chronic or complex healthcare
- Nursing care and advice for children with life limiting and life threatening conditions.

Children's Physiotherapy Team

The Children's Physiotherapy Team will promote your child's physical abilities through:

- Positioning
- Advice and coaching
- Promoting quality movement patterns to maximise independence
- Advice to prevent long term problems from developing.

Children's Occupational Therapy Team

The Children's Occupational Therapy team will assist in building skills that enable participation in meaningful activities such as:

- General development
- Feeding and dressing
- Play and supportive seating.

Children's Speech and Language Therapy Team

The Children Speech and Language Therapy Team will promote:

- Communication - social use of language or advice about supporting communication via signs, pictures or technology
- Eating and drinking - advice around the safety of oral feeding or support to establish weaning if appropriate.

Children's Community Dietetics Team

The Community Dietetics Team will support children who have faltering growth, or use an alternative feeding method such as:

- Naso-gastric feeding tube or gastrostomy - input is to establish and maintain growth
- Advice will be offered to support your child to meet their Nutritional requirements for growth and development

Children's Audiology Team

The children's audiology team will assist when there are concerns with your child's hearing. They are able to:

- Assess your child's hearing
- Manage hearing loss where required

Children's Early Years Health and Development Team

Is a team made up of a Specialist Nurse for Early Years and three Nursery Nurses who provide ongoing assessment and support for children under the age of five with an identified delay in an area of their development.

Useful information

Children's Physiotherapy and Occupational Therapy Service

Telephone: 0300 707 1476

Children's Speech and Language Therapy Service

Telephone: 0300 7071673

Children's Community Nursing Team

Telephone: 0300 707 1292 or 0300 707 1286

Community Dietetics Team

Telephone: 01942 807700

Children's Audiology Team

Telephone: 0300 707 1459

Children's Early Years Health and Development Team

Telephone: 0300 707 1472

Neurodevelopment service (Autism Pathway school age) 0300 707 1446

Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends, and carers.

Contact Us

Tel: 01942 822376 (Monday to Friday 9am until 4pm)

The Patient Relations/PALS Manager
Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust
Royal Albert Edward Infirmary
Wigan Lane
Wigan
WN1 2NN

Ask 3 Questions

Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the positives and negatives of each option for me?
3. How do I get support to help me make a decision that is right for me?



How We Use Your Information

For details on how we collect, use, and store the information we hold about you, please see patient information leaflet, Ref. **Corp 006** How we use your information, this can be found on the Patient Information Leaflets page on the Trust website, see details on the front cover.

This leaflet is also available in audio, large print, Braille, and other languages upon request. For more information, please ask in the department/ward.

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