

Same Day Emergency Care (SDEC)

Patient Information



The Patient Information Leaflets page on the Trust website is available on the link:
<https://www.wwl.nhs.uk/patient-information-leaflets> or scan the QR code.

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Our Values

**People at
the Heart**

**Listen and
Involve**

**Kind and
Respectful**

**One
Team**

What are we?

The Same Day Emergency Care, also known as SDEC, provides urgent assessment and treatment for patients who do not necessarily need an overnight stay in hospital.

You may have either been referred by your GP, directly from the Accident and Emergency department; or your visit may be a follow up after a recent hospital attendance.

Our Aim

We aim to assess and treat you on the same day, offering the same investigations and review as an inpatient.

What to expect?

On arrival, your details will be taken by the ward clerk and you will be asked to wait in our comfortable waiting area. If your clinical needs warrant it, we also have a trolley bed area within the unit. Some basic investigations will be carried out, and you will be assessed by a senior nurse.

These may include:

- Routine Observations
- Blood tests
- ECGs
- Chest x-rays
- Scans

Following initial assessments and investigations, a consultant will review you prior to discharge with a treatment plan.

We endeavour to have completed your assessment, investigations and treatment plan within 4 hours; however, some investigations and specialist reviews can take a while longer. We will keep you involved and aware of your plan of care, but please speak to staff if you require an update or further explanation.

We have a review clinic daily, which you may also be asked to attend for follow up care.

We will offer you light refreshments during your stay.

Please ensure you bring any regular medications with you.

On discharge

Once you are ready to leave the unit, we will discuss your plan of care with you, and make you aware of any follow up care if required. We will also send a copy of this information to your GP.

Please inform us as early as possible if you are struggling to access transport home.

Throughout your visit do not hesitate to ask a member of staff if you have any questions regarding your care.

Current opening hours

Monday to Friday 8am until 9pm

Saturday, Sunday and Bank Holidays 9am – 5pm.

Telephone 01942 822361

How to find us

We are based in the Royal Albert Edward Infirmary. We have a ramp entrance at the front of the unit, offering easy access. We are based at the front of the hospital next to the bus stop.

Please follow the signs for SDEC.

Who are the SDEC Team?

We are a team of doctors, ANPs, nurses, clinical support workers and other essential hospital support staff.

Please help us by completing a Friends and Family card prior to discharge.

Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends, and carers.

Contact Us

Tel: 01942 822376 (Monday to Friday 9am until 4pm)

The Patient Relations/PALS Manager
Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust
Royal Albert Edward Infirmary
Wigan Lane
Wigan
WN1 2NN

Ask 3 Questions

Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the positives and negatives of each option for me?
3. How do I get support to help me make a decision that is right for me?



How We Use Your Information

For details on how we collect, use, and store the information we hold about you, please see patient information leaflet, Ref. **Corp 006** How we use your information, this can be found on the Patient Information Leaflets page on the Trust website, see details on the front cover.

This leaflet is also available in audio, large print, Braille, and other languages upon request. For more information, please ask in the department/ward.

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