

# Discharge Checklist

## Patient Information

Acute Oncology Service



The Patient Information Leaflets page on the Trust website is available on the link:  
<https://www.wwl.nhs.uk/patient-information-leaflets> or scan the QR code.

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**Our Values**

People at  
the Heart

Listen and  
Involve

Kind and  
Respectful

One  
Team

## Introduction

During your stay in hospital, you were reviewed by a member of the Acute Oncology Team.

The Acute Oncology Team has been developed to support patients with cancer who come to hospital as an emergency. This could be because of a complication from cancer treatment, symptoms related to cancer, or because a patient has had a scan that suggests they may have a new cancer.

Included in this leaflet are some frequently asked questions. We hope you find the information useful once you are discharged.

## FAQ's

Who should I contact if I feel unwell when I get home?

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Who is my specialist nurse or key worker & how do I contact them?

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When is my next oncology appointment?

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Who can I contact about my appointment?

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Who do I contact if I have concerns regarding my discharge medication?

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## How do I contact the Acute Oncology Team?

The Acute Oncology Team is available Monday to Friday 9am to 5pm (except Bank Holidays)  
Contact us by telephone: **01942 822710** or **01942 822532** (answerphone).

## Further information & support

### Macmillan Cancer Information and Support Centre

Cancer Care Centre

Royal Albert Edward Infirmary

Wigan Lane

Wigan

WN1 2NN

Telephone **01942 774620**

**Please use this space to write any notes or reminders**

## Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends, and carers.

## Contact Us

Tel: 01942 822376 (Monday to Friday 9am until 4pm)

The Patient Relations/PALS Manager  
Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust  
Royal Albert Edward Infirmary  
Wigan Lane  
Wigan  
WN1 2NN

## Ask 3 Questions

Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the positives and negatives of each option for me?
3. How do I get support to help me make a decision that is right for me?



## How We Use Your Information

For details on how we collect, use, and store the information we hold about you, please see patient information leaflet, Ref. **Corp 006** How we use your information, this can be found on the Patient Information Leaflets page on the Trust website, see details on the front cover.

This leaflet is also available in audio, large print, Braille, and other languages upon request. For more information, please ask in the department/ward.

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